

Latest Trends in Data Center Networking Architecture

A Presentation for Panduit

William Favre Slater, III
February 3, 2014



Agenda

- Introduction
- Some History
- Latest Developments in Networking
- Technologies and Tools
- Looking Forward
- A Value Proposition
- Conclusion
- Questions



INTRODUCTION



William F. Slater, III

- **Current Position – Project Manager / Sr. IT Consultant at Slater Technologies, Inc.**
- Working on projects related to
 - Business Resiliency
 - Security reviews and auditing
 - ISO 27001 Project Implementations
 - Subject Matter Expert for preparing Risk Management and Security Exams at Western Governor’s State University in UT
 - Published an eBook in June 2013 with articles about Security, Risk Management, Project Management and Data Center Operations
 - Providing subject matter expert services to Data Center product vendors (PANDUIT) and other local businesses.
 - Designing and creating a database application that streamlines program management, security management, risk management and reporting activities, for management of teams of IT workers and developers in teleworking environments. It will first be a Windows application and then be ported to the web.
 - Developing and presenting technical training materials for undergraduate and graduate students at the Illinois Institute of Technology in the areas of Data Center Operations, Data Center Architecture, and Information Technology hardware and software.



William F. Slater, III

An Introduction (continued)

- IT professional since July 1977
- Currently a Senior IT Consultant in IT Security, Information Security, IT Infrastructure Management, Data Center Operations & Development, IT Change Management, Application System Development, Technical Service Development, and Service Management
- An Adjunct Professor at the Illinois Institute of Technology – 6 years
- Managed Microsoft's Flagship Cloud Data Center, the Microsoft Chicago Data Center in 2008
- Managed Data Centers at BP from August 2001 – November 2006, was also a Change Management Manager and a System Administrator during that time.
- Have achieved over 70 IT-related certifications, including PMP, CDCP, CISSP, SSCP, CISA, MCITP, MS Project, Visio, MCSE 2003 Security & Messaging, MCSD, MCAD, MCDST, and MCT
- Data Center Technology Program – Marist College & and the Institute of Data Center Professionals, February 2008 – Received the Certified Data Center Professional Certification
- M.S. in Cybersecurity – Bellevue University, Bellevue, NE, 2013
- MBA, University of Phoenix, 2010
- MS in Computer Information Systems, University of Phoenix, 2004
- BS in Engineering Technology with a major in Computer Systems Technology, University of Memphis
- Published author & editor: Magazines, books, courseware
- Subject Matter Expert in Cybersecurity for Caveon Courseware and Testing
- Happily married (since December 2000) to Joanna K. Roguska, who is a professional web developer
- Native of Memphis, Tennessee
- Resident of Chicago / Chicagoland area since 1986 (except for the period between May 1991 and December 1994)



A Career in Information Technology

If you are interested, please visit these URLs:

<http://billslater.com/career>

<http://billslater.com/certifications>

<http://billslater.com/interview>

<http://billslater.com/writing>

<http://billslater.com/cyberwar>

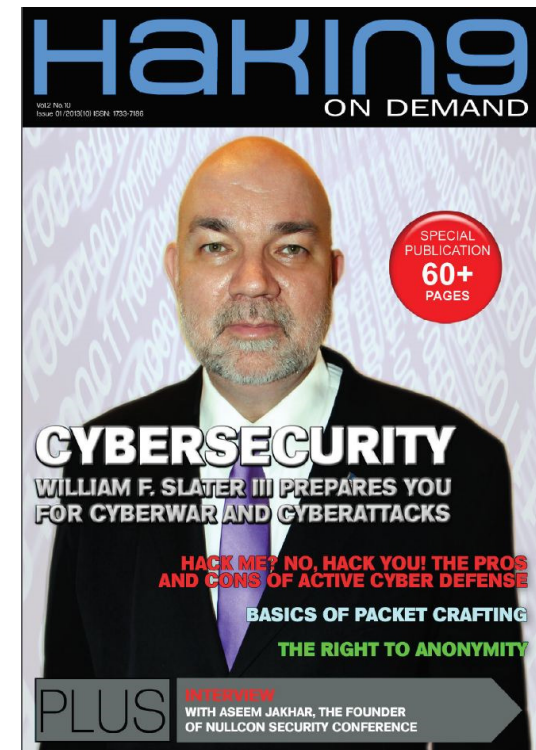
<http://billslater.com/datacentermanager>

<http://billslater.com/iso27001>

http://billslater.com/ms_cybersecurity

<http://on.fb.me/fW3wH0>

<http://on.fb.me/vfGRVi>

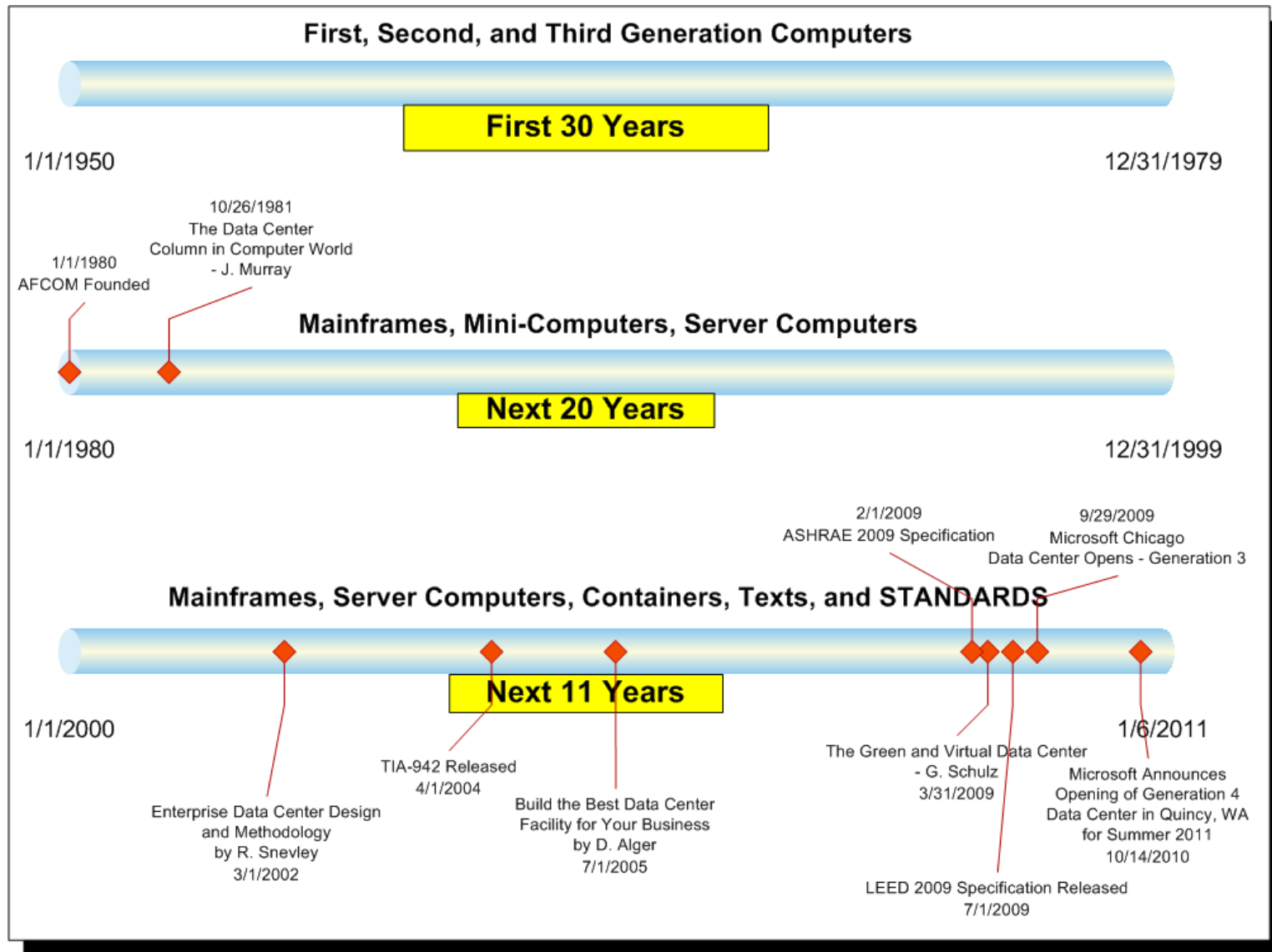


January 15, 2013



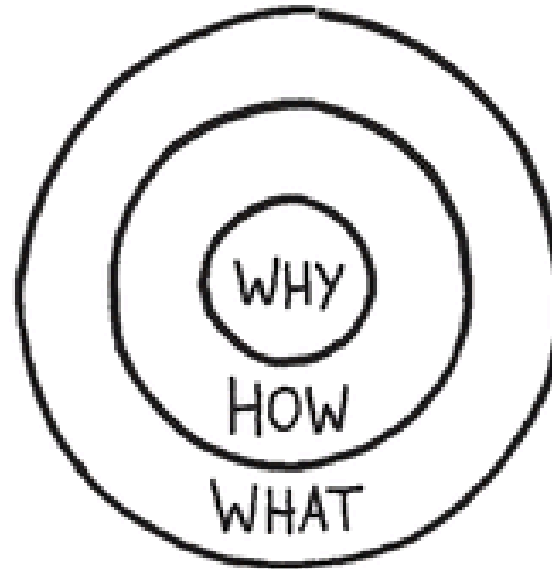
SOME DATA CENTER HISTORY





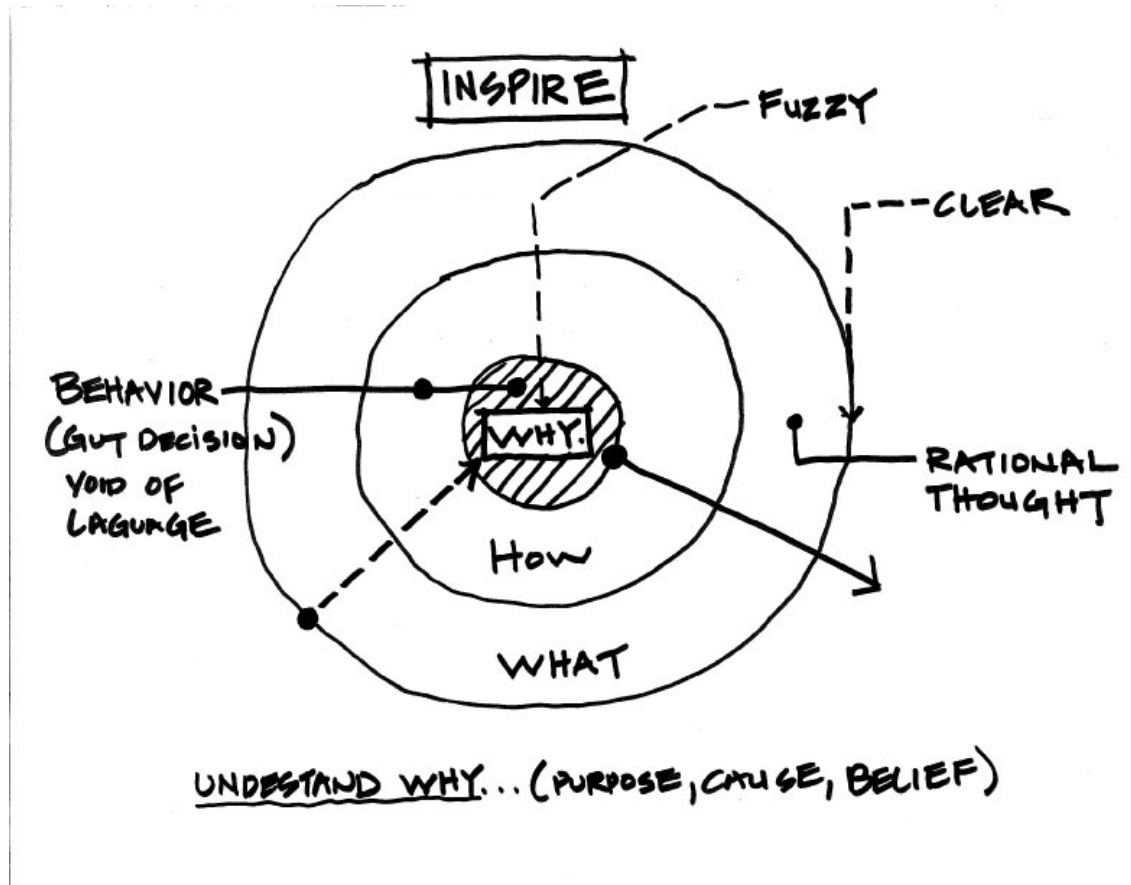
Evolution of Data Centers





WHY ARE WE DOING THIS?





WHY ARE WE DOING THIS?



Why?

- Data and Data Centers are more important than ever in Organizations
- We have more Data Center Knowledge and Experience than ever
- The era of Cloud Computing and Big Data is here
- Data Center Infrastructures must respond to the speed and needs of Business
- **Best practices in Data Center Infrastructure and Management, will result in happier customers and more business opportunities for Panduit and its customers**

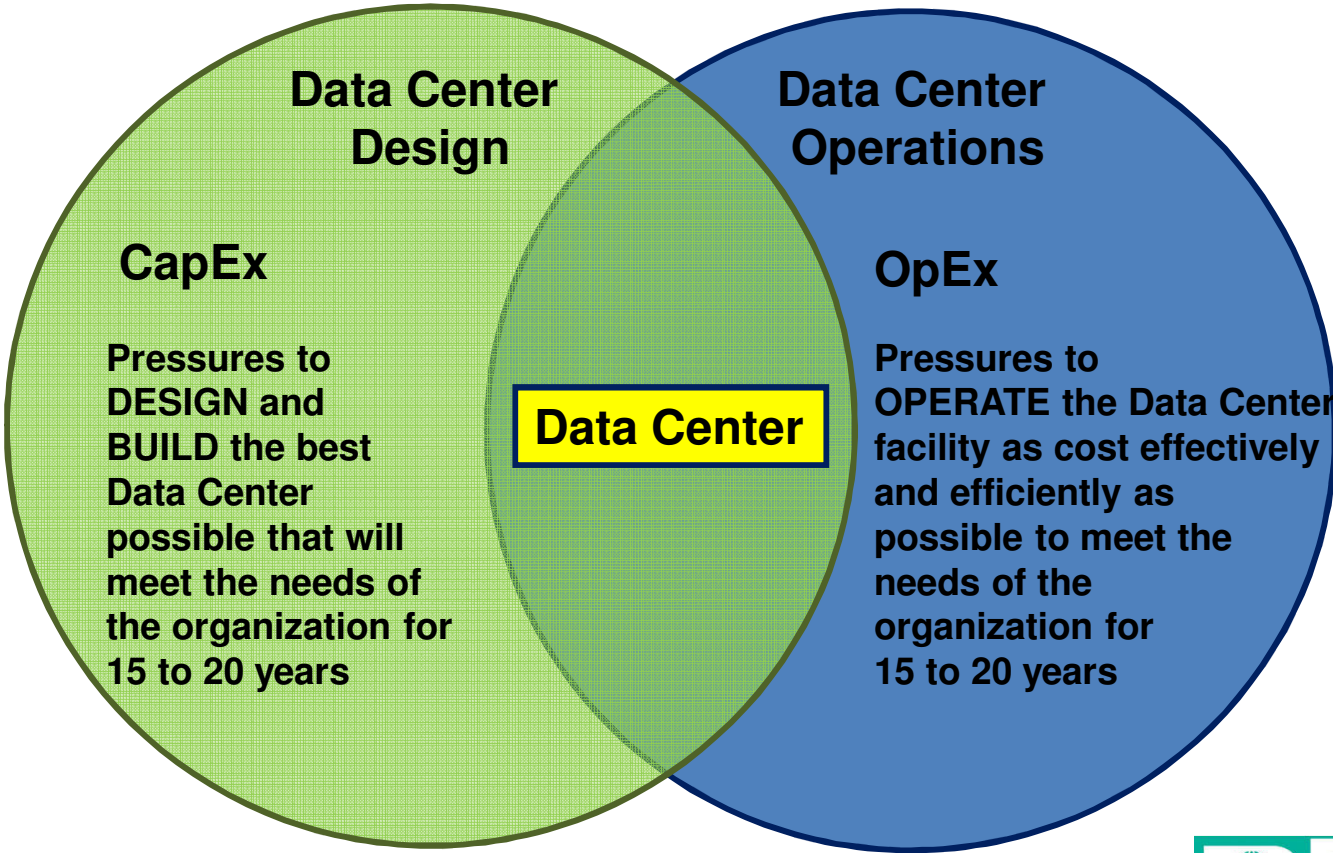


Most Important Concepts

- Power
- Cooling
- Safety
- Security
- Space planning and management
- **Reliability and Availability – 100% Uptime**
- **Design for Concurrent Maintainability**
- Stay abreast of relevant technologies in power, cooling, IT, and management
- Persistence and the Will to Succeed



Data Center Design vs. Data Center Operations



DATA CENTER DESIGN PLANNER



http://www.apcmedia.com/salestools/WTOL-7GKS2Z_R1_EN.swf - Windows Internet Explorer

http://www.apcmedia.com/salestools/WTOL-7GKS2Z_R1_EN.swf

Data Center Design Planning Calculator

Schneider Electric

INPUTS

Data center location

North America | United States

IT load profile

Initial IT load: 10000 kW

Range of final IT load: 60.0 MW to 100.0 MW

Ramp-up time to final IT load: 2 years

Physical infrastructure

Module step-size: 1000 kW

Deployment rate: At most every year

System redundancy: N+1 power & cooling

Cooling architecture: Perimeter CRAH / chiller & tower

Economizer hours: Full: 0, Partial: 0

Financial analysis

Electricity cost per kWh: \$ 0.5 (Use location value)

Depreciation period: 10 years

Cost of capital: 10%

Include in analysis: Switchgear, Generator, Chiller plant, Raised floor

RESULTS

Design Parameters | Growth Plan | TCO Details | Yearly Costs

Capacity

| | Scaled | Upfront |
|-------------------------------------|----------|----------|
| Day 1 capacity of scalable elements | 45.0 MW | 100.0 MW |
| Capacity of non-scalable elements | 100.0 MW | 100.0 MW |
| Day 1 modules | 45 | |
| Modules per growth step | 35 | |

PUE

| | Scaled | Upfront |
|-----------|--------|---------|
| Day 1 PUE | 2.57 | 2.92 |
| Final PUE | 1.65 | 1.76 |

Criticality

| | Scaled | Upfront |
|---------|--------|---------|
| Power | N+1 | N+1 |
| Cooling | N+1 | N+1 |

Budget Required

| | Scaled | Upfront |
|-------------------|----------|----------|
| Day 1 Capex | \$ 936M | \$ 1.12B |
| Total Capex (NPV) | \$ 1.04B | \$ 1.12B |

Reset | Learn more | Print

TRADEOFF TOOLS TT8 Rev 1 © 6-Jan-2012

http://www.apcmedia.com/salestools/WTOL-7GKS2Z_R1_EN.swf



Data Center Design Planning Calculator



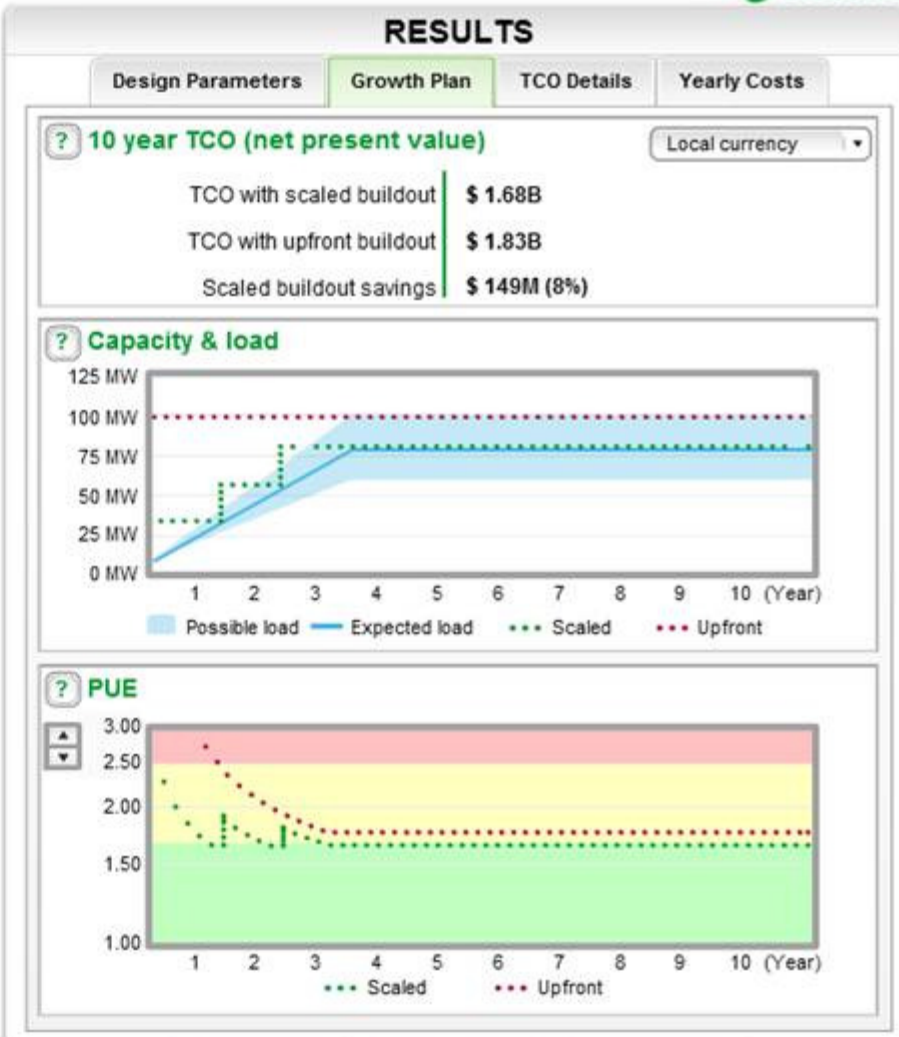
INPUTS

Data center location
 North America | United States

IT load profile
 Initial IT load: 10000 kW
 Range of final IT load: 60.2 MW to 100.0 MW
 Ramp-up time to final IT load: 3 years

Physical infrastructure
 Module step-size: 1000 kW
 Deployment rate: At most every year
 System redundancy: N+1 power & cooling
 Cooling architecture: Perimeter CRAH / chiller & tower
 Economizer hours: Full 0, Partial 0

Financial analysis
 Electricity cost per kWh: \$ 0.05 (Use location value)
 Depreciation period: 10 years
 Cost of capital: 10%
 Include in analysis: Switchgear, Generator, Chiller plant, Raised floor



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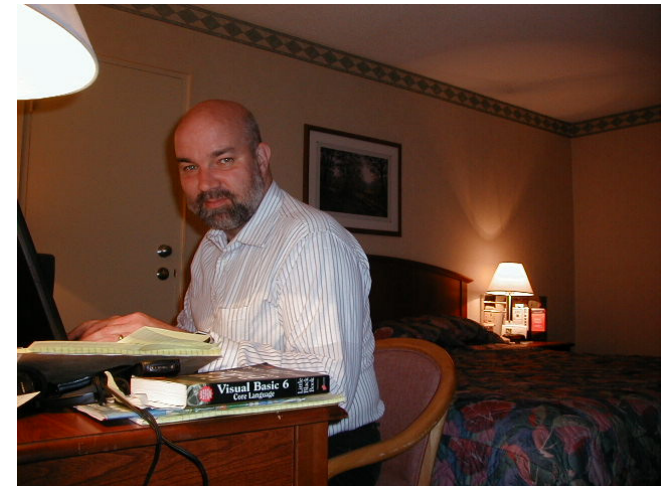
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http://www.apcmedia.com/salestools/WTOL-7GKS2Z_R1_EN.swf



Question

- Why don't we have a tool like this Data Center Design Planner to plan Data Center Network Architectures?
- If I am selected to work at Panduit, I could help design and develop such a tool.



WHAT'S REALLY HAPPENING ON THE INTERNET AND WHERE IS IT ALL GOING???



The Worldwide Data Explosion 2004 - 2014

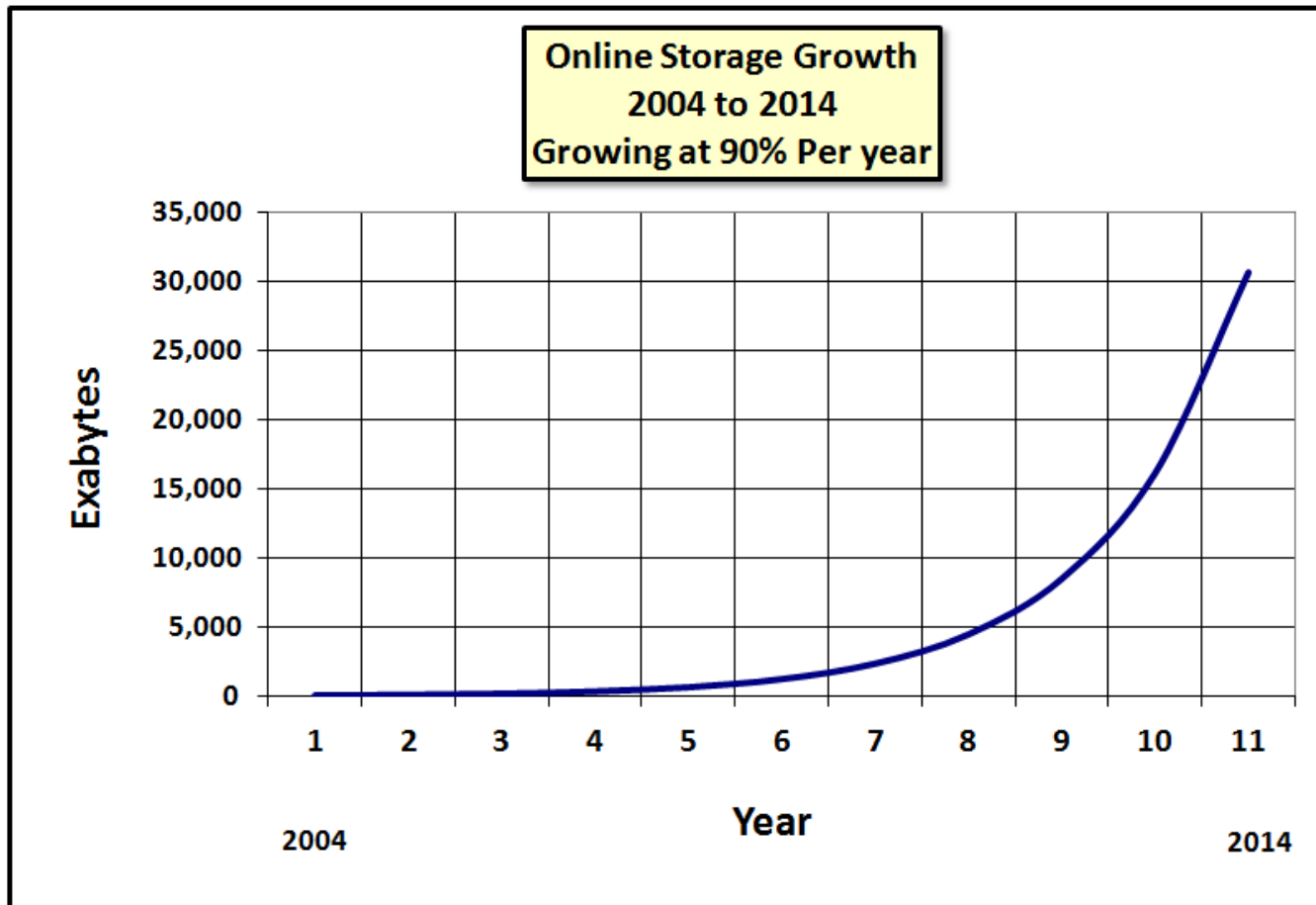




Image: nfographic by- Shanghai Web Designers

This was from Go-Globe in 2011.





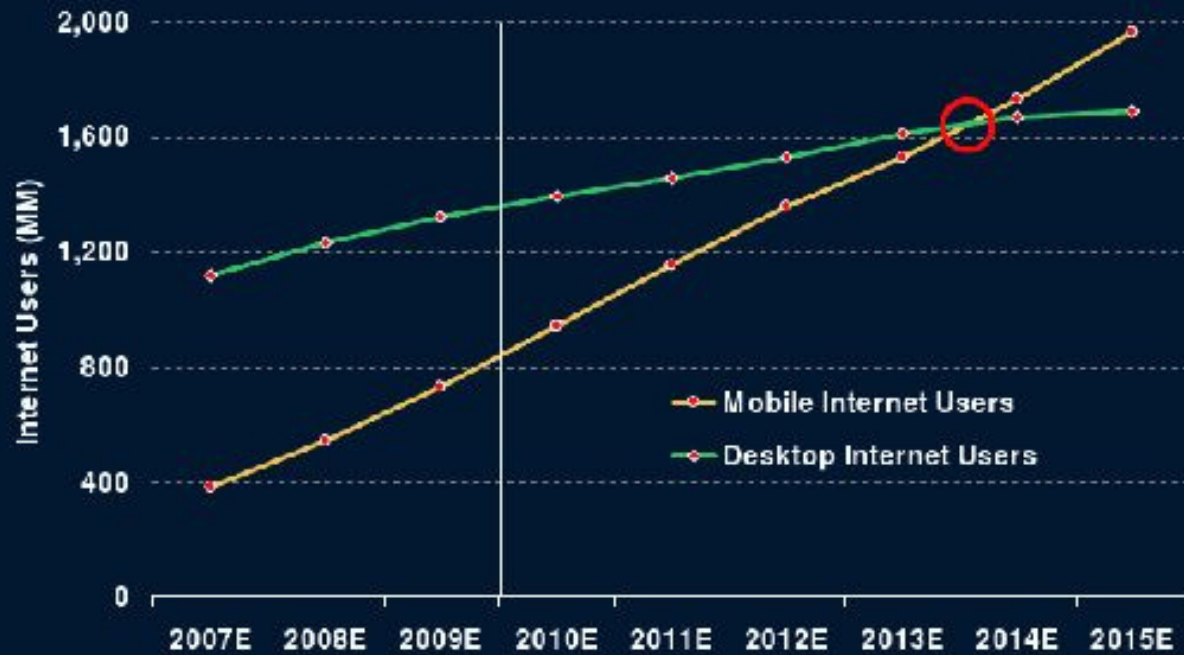
Image: Infographic by- GO-Gulf.com Web Design Company

This was from Go-Globe in 2011.



Mobile Users > Desktop Internet Users Within 5 Years

Global Mobile vs. Desktop Internet User Projection, 2007 – 2015E



Morgan Stanley

Source: Morgan Stanley Research.

11

From Mary Meeker's 2010 Internet Trends Presentation.



Where Is All This Data Going?



Into Cloud Data Centers!



View this Video

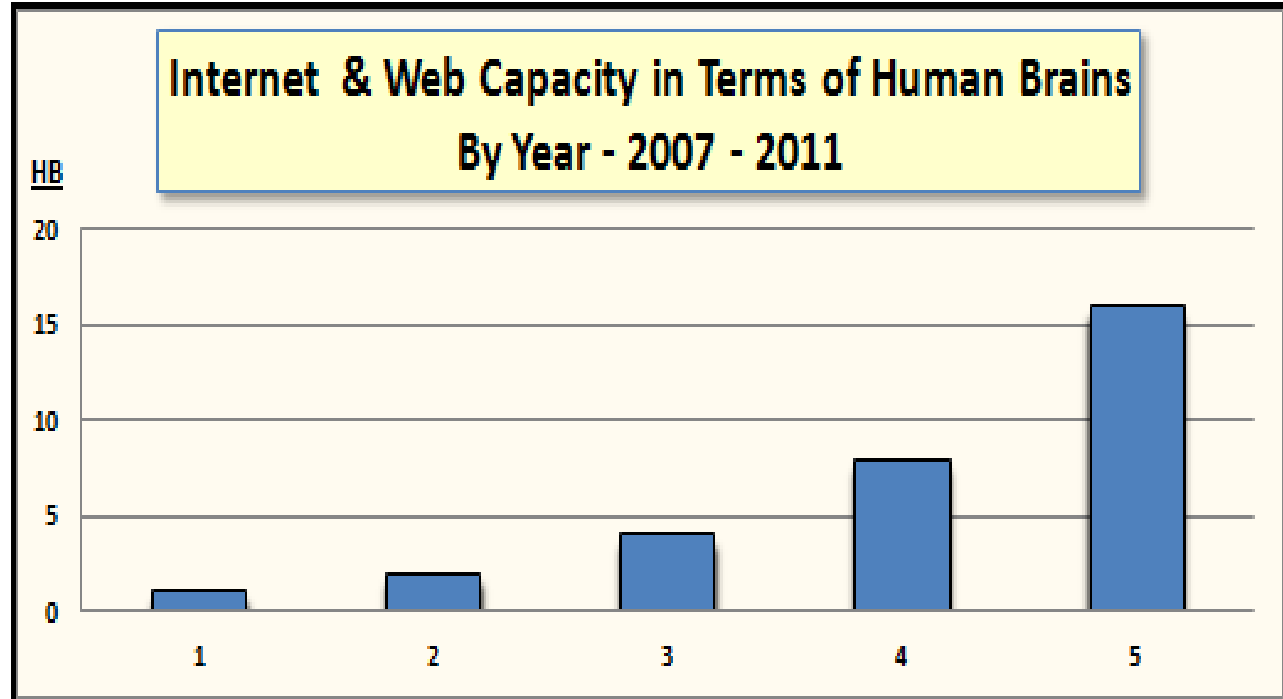
The image shows a screenshot of a YouTube video player. At the top left is the YouTube logo. A search bar contains the text "kevin kelly ted". Below the search bar, the video title "Kevin Kelly: Predicting the next 5,000 days of the web" is displayed. Under the title, there is a channel name "TEDtalksDirector", a "Subscribe" button, and a dropdown menu showing "1,052 videos". The video player itself shows a man with glasses and a beard, wearing a blue shirt, sitting in a red chair and speaking. The name "KEVINKELLY" is overlaid in white text on the video. Below the video player, there are controls for play/pause, volume, and a progress bar showing "00:19 / 19:34". To the right of the controls are icons for settings, CC, 360p, and a full screen icon. Below the video player, there are buttons for "Like", "Add to", "Share", and "Report". To the right of these buttons is the view count "123,218". Below the video player, there is a description: "Uploaded by TEDtalksDirector on Jul 29, 2008", a link to the TED.com page, and a quote: "At the 2007 EG conference, Kevin Kelly shares a fun stat: The World Wide Web, as we know it, is only 5,000 days old. Now, Kelly asks, how can we predict what's coming in the next 5,000 days?". To the right of the description, there is a progress bar for likes and dislikes, showing "589 likes, 50 dislikes", and a section titled "As Seen On:" with the link "Boredom Is Your Fault". At the bottom left of the video player area, the category "Science & Technology" is listed.

<http://www.youtube.com/watch?v=yDYCf4ONh5M>



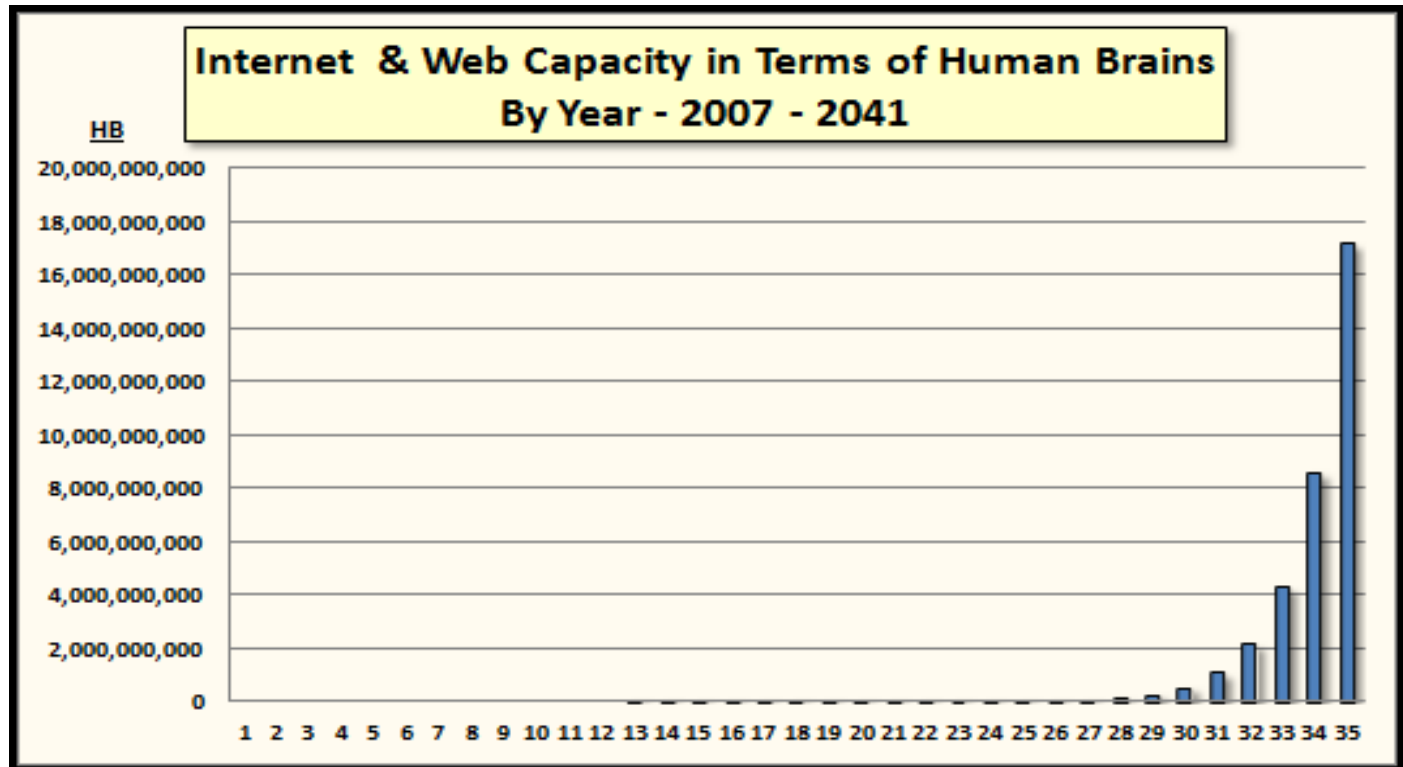
Capacity of the Internet and the Web

| Count | Year | HB |
|-------|------|----|
| 1 | 2007 | 1 |
| 2 | 2008 | 2 |
| 3 | 2009 | 4 |
| 4 | 2010 | 8 |
| 5 | 2011 | 16 |



Capacity of the Internet and the Web

| Count | Year | HB |
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| 1 | 2007 | 1 |
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| 3 | 2009 | 4 |
| 4 | 2010 | 8 |
| 5 | 2011 | 16 |
| 6 | 2012 | 32 |
| 7 | 2013 | 64 |
| 8 | 2014 | 128 |
| 9 | 2015 | 256 |
| 10 | 2016 | 512 |
| 11 | 2017 | 1,024 |
| 12 | 2018 | 2,048 |
| 13 | 2019 | 4,096 |
| 14 | 2020 | 8,192 |
| 15 | 2021 | 16,384 |
| 16 | 2022 | 32,768 |
| 17 | 2023 | 65,536 |
| 18 | 2024 | 131,072 |
| 19 | 2025 | 262,144 |
| 20 | 2026 | 524,288 |
| 21 | 2027 | 1,048,576 |
| 22 | 2028 | 2,097,152 |
| 23 | 2029 | 4,194,304 |
| 24 | 2030 | 8,388,608 |
| 25 | 2031 | 16,777,216 |
| 26 | 2032 | 33,554,432 |
| 27 | 2033 | 67,108,864 |
| 28 | 2034 | 134,217,728 |
| 29 | 2035 | 268,435,456 |
| 30 | 2036 | 536,870,912 |
| 31 | 2037 | 1,073,741,824 |
| 32 | 2038 | 2,147,483,648 |
| 33 | 2039 | 4,294,967,296 |
| 34 | 2040 | 8,589,934,592 |
| 35 | 2041 | 17,179,869,184 |



NEWEST DATA CENTER NETWORKING TRENDS





Principles of Data Center Networking

- Sound Data Center Network Design
- High performance
- Layered and modular
- Scalable
- Adaptable and Flexible
- Manageable
- Resilient
- Secure
- Future-proof
- Well-documented



Latest Developments in Networking Architecture

| Development | Example | Benefit |
|---|---|--|
| Virtualized Network Switching Management | Open vSwitch | Better management of switching for machines running virtual machines |
| Greater use of fiber | Use of 10 Gb, 20 Gb, 40 Gb, and 100 Gb more common | Greater bandwidth and performance |
| Converged Networks | Cisco servers unify computing, networking, management, virtualization, and storage access into a single integrated architecture | Simplified management and greater flexibility for future growth |
| WAN Optimization | Riverbed Steelhead Devices | Greatly improved communications performance between sites connected by WANs |
| IPv6 | Organizations adopting IPv6 | Better compatibility with other IPv6 infrastructures |
| Ethernet Fabric | Brocade | Overcome scalability limitations of virtual server infrastructures and STP limitations |
| Solutions for STP Limitations | TRILL and SPB | Overcome Spanning Tree Protocol Limitations |

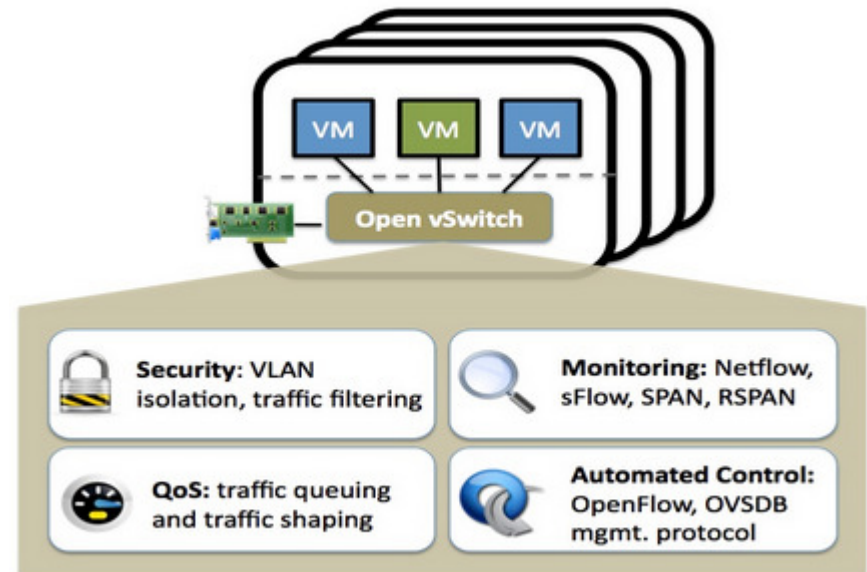


TECHNOLOGIES AND TOOLS



Open vSwitch

- Open vSwitch can operate both as a soft switch running within the hypervisor, and as the control stack for switching silicon. It has been ported to multiple virtualization platforms and switching chipsets. It is the default switch in [XenServer 6.0](#), the [Xen Cloud Platform](#) and also supports [Xen](#), [KVM](#), [Proxmox VE](#) and [VirtualBox](#). It has also been integrated into many virtual management systems including [OpenStack](#), [openQRM](#), [OpenNebula](#) and [oVirt](#). The kernel datapath is distributed with [Linux](#), and packages are available for [Ubuntu](#), [Debian](#), and [Fedora](#). The Open vSwitch release in development also supports [FreeBSD](#).
- The bulk of the code is written in platform-independent C and is easily ported to other environments.



Source: <http://openvswitch.org/>

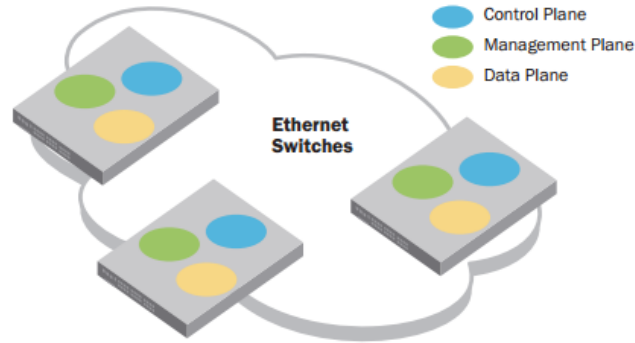


Ethernet Fabric (Brocade)

THE ETHERNET FABRIC ARCHITECTURE

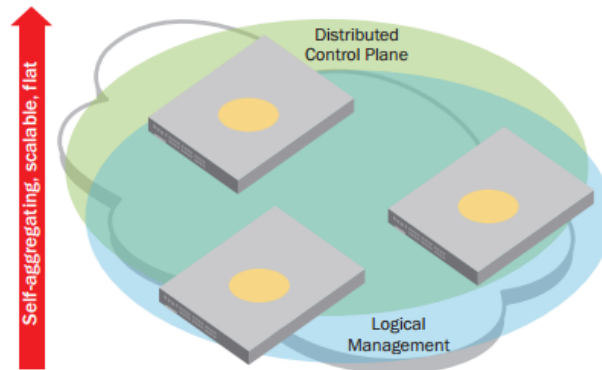
Figure 2 shows the architecture of a classic Ethernet switch. The control, data, and management planes are logically connected to every port via a back plane. Control and management planes operate at the switch level not a network level.

Figure 2.
Ethernet switch architecture.



Ethernet fabrics can be thought of as extending the control and management planes beyond the physical switch into the fabric. As shown in Figure 3, they now operate at a fabric level rather than at a switch level.

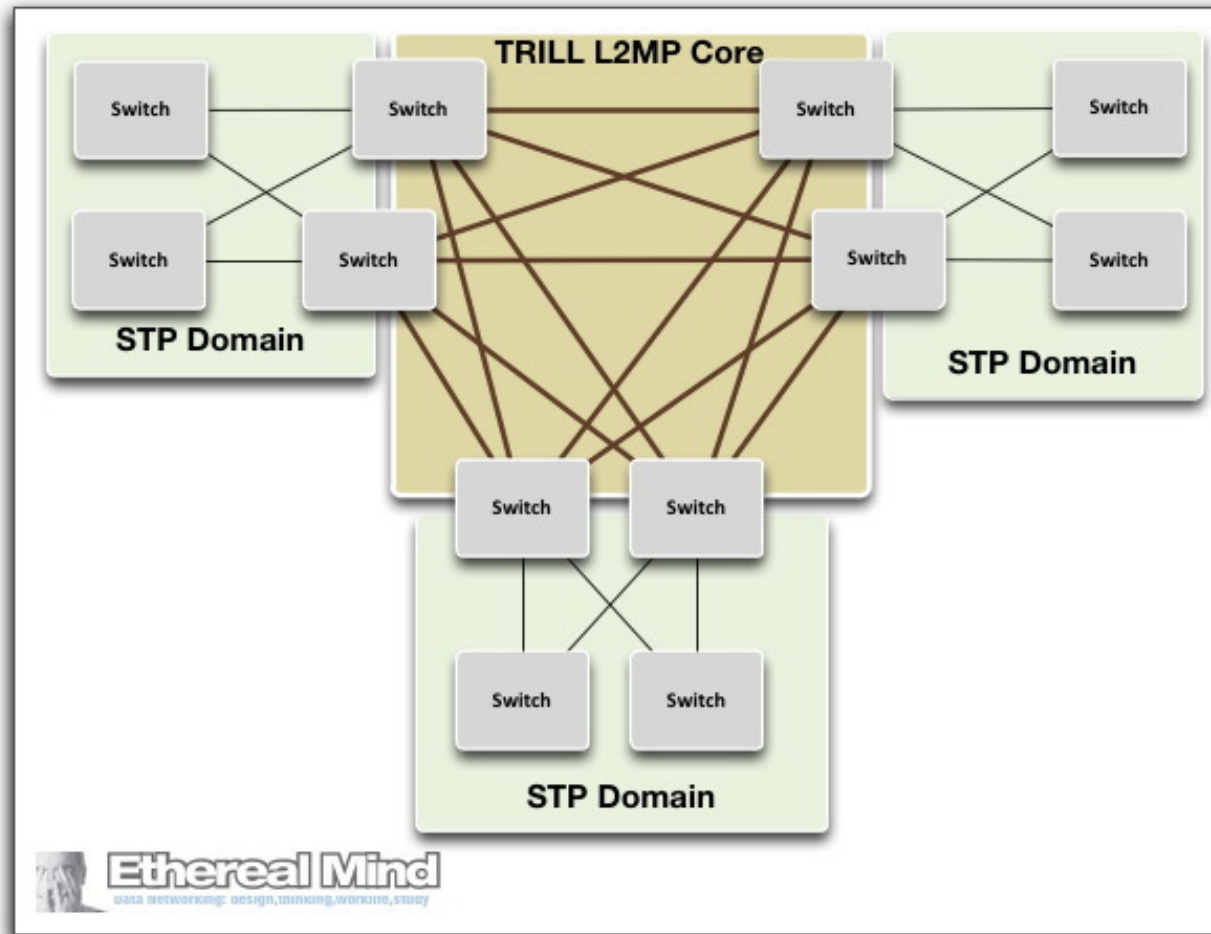
Figure 3.
Ethernet fabric architecture.



Source: http://www.brocade.com/downloads/documents/white_papers/What_Are_Ethernet_Fabrics_WP.pdf



TRILL



Source: http://etherealmind.com/trill-spb-spanning-tree-stp-risk-impact-design-reduce-domain-size/#The_TRILL_Effect

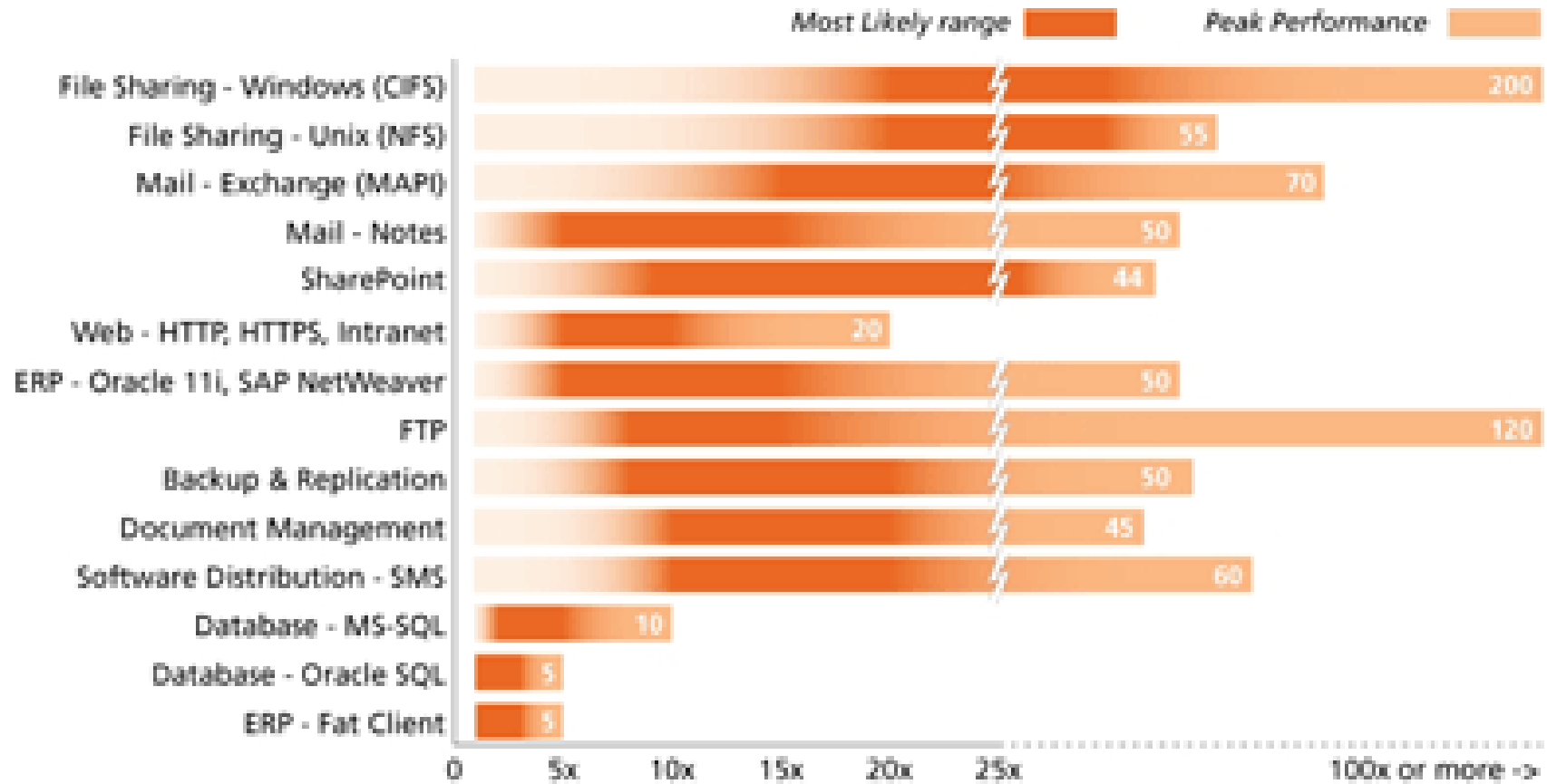


New Technologies I Have Worked With

| Technology | Description | Benefit |
|---|---|---|
| Virtualization with VMware | Allows multiple Virtualized servers on one physical server | Simplifies the operations environment. It also allows greater efficiencies in modern Data Centers because it helps conserve: electrical power, hardware expenditures, Data Center space, etc. |
| Data De-duplication with Avamar | Keep synchronized backups of data between two sites | Increases backup speed. |
| WAN Optimization using Riverbed Steelhead devices | Increases WAN performance giving performance like a LAN | Easier data transfers and better performance of distributed applications. |
| Virtual Core Switch Management using Cisco VSS. | Allows management of Data Center Core switches as a single device | Resiliency, simplified management. |
| High Performance LAN using Cisco Nexus 7000 as Core Switch | Modern 40 Gigabit Ethernet Switch | High Performance, Modern Switch to "Future Proof" the Data Center LAN |



Riverbed - WAN Optimization



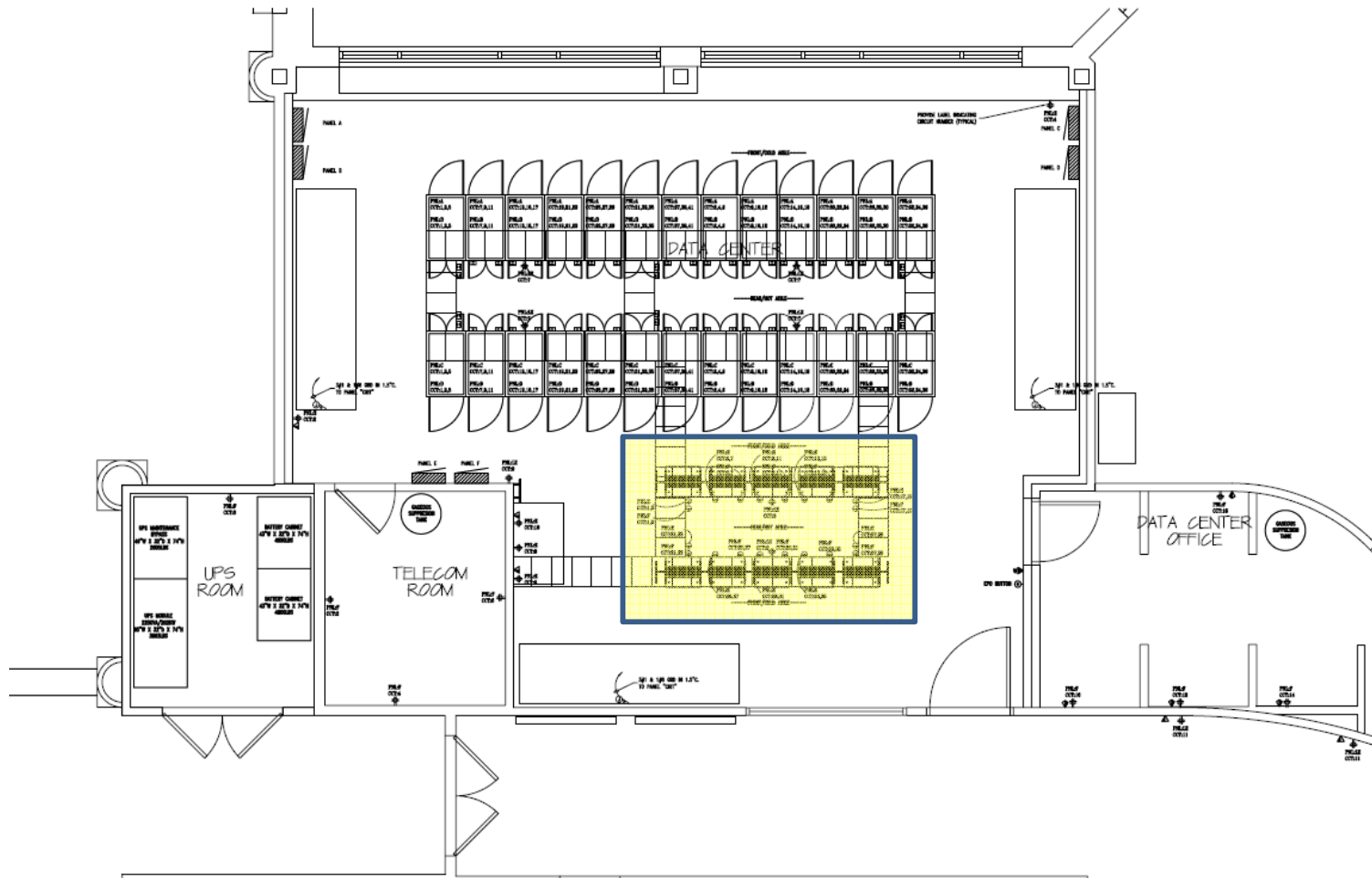
Source: Riverbed Whitepaper



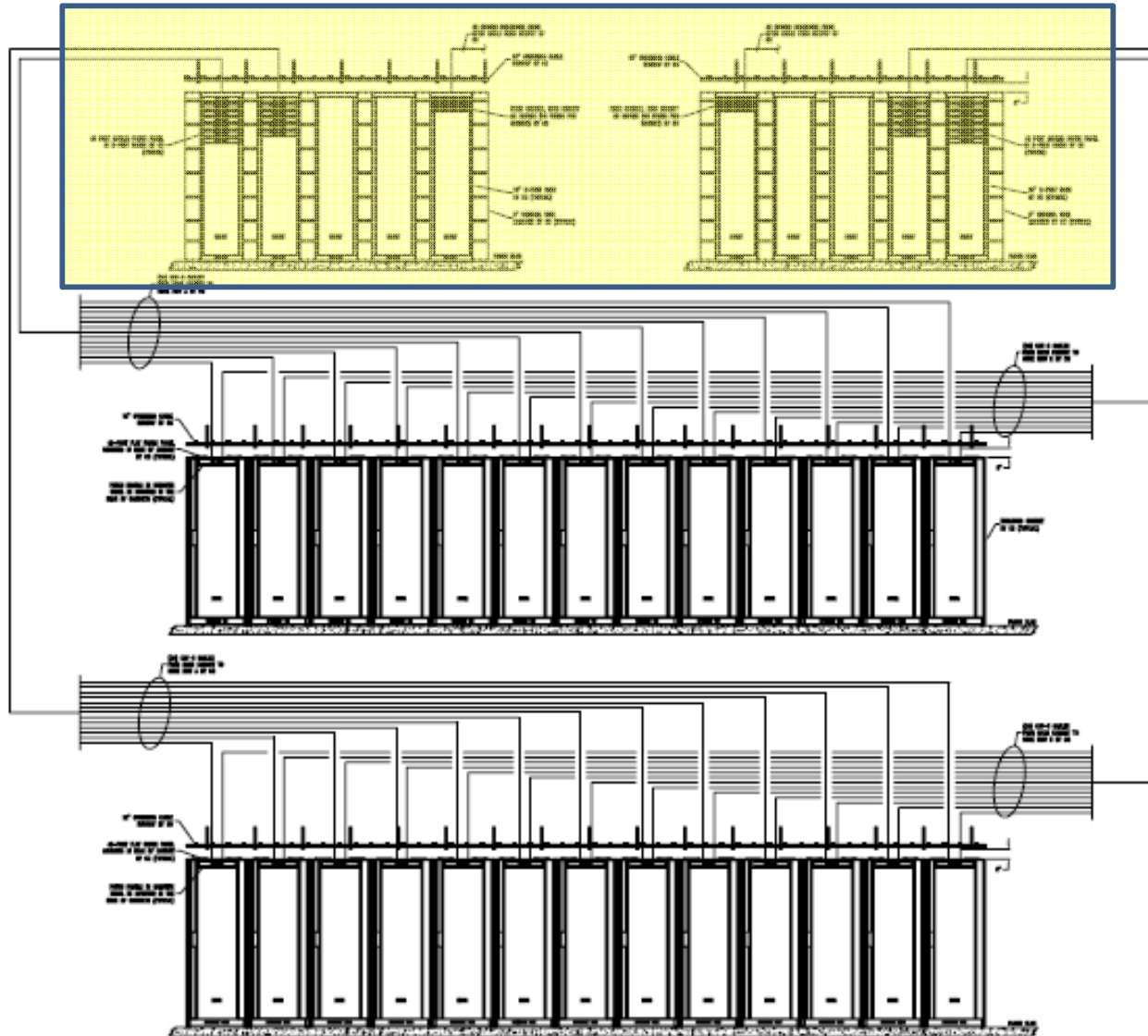
A NOTABLE PAST ACCOMPLISHMENT



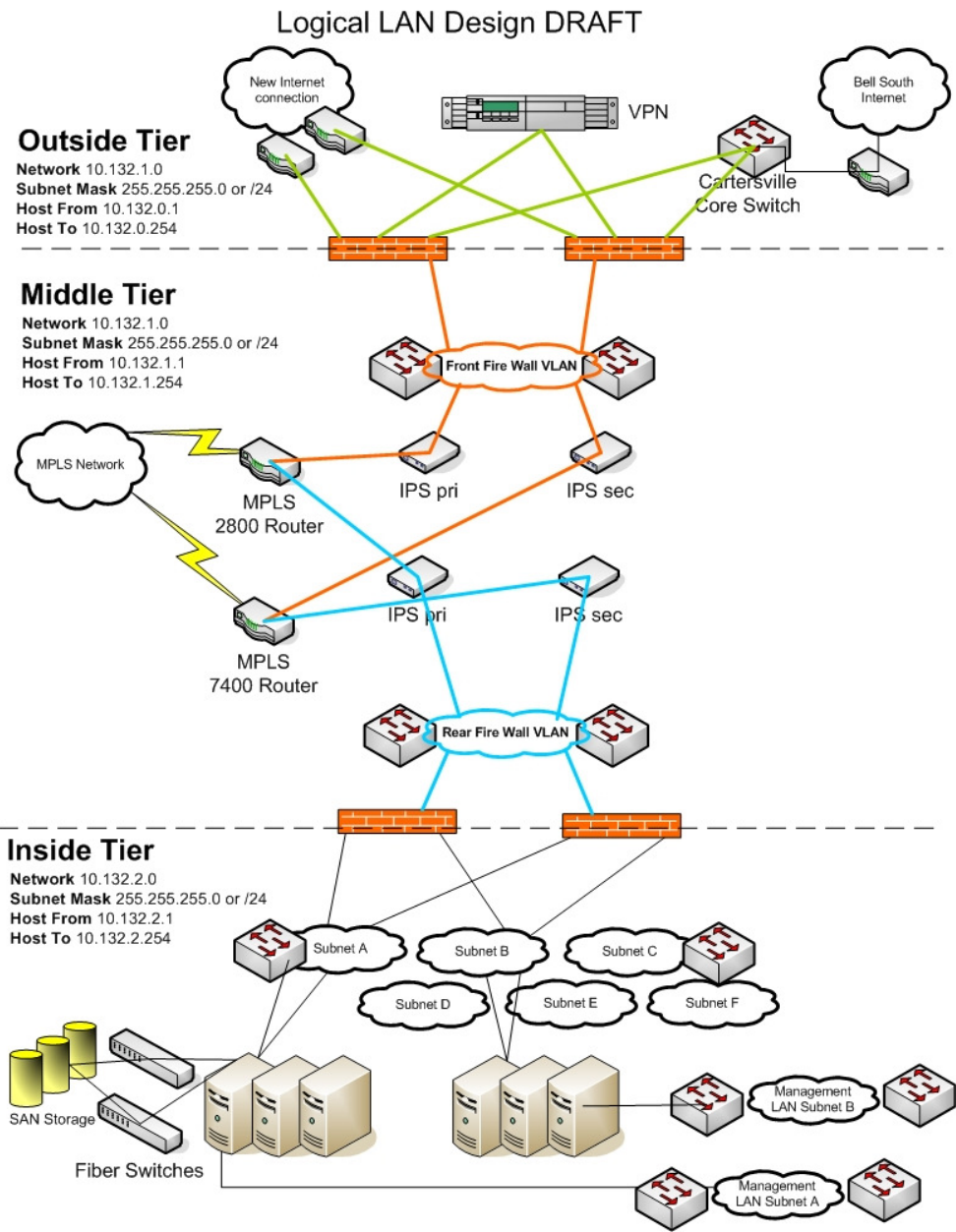
Data Center Overhead View



Horizontal View



Logical Network Diagram



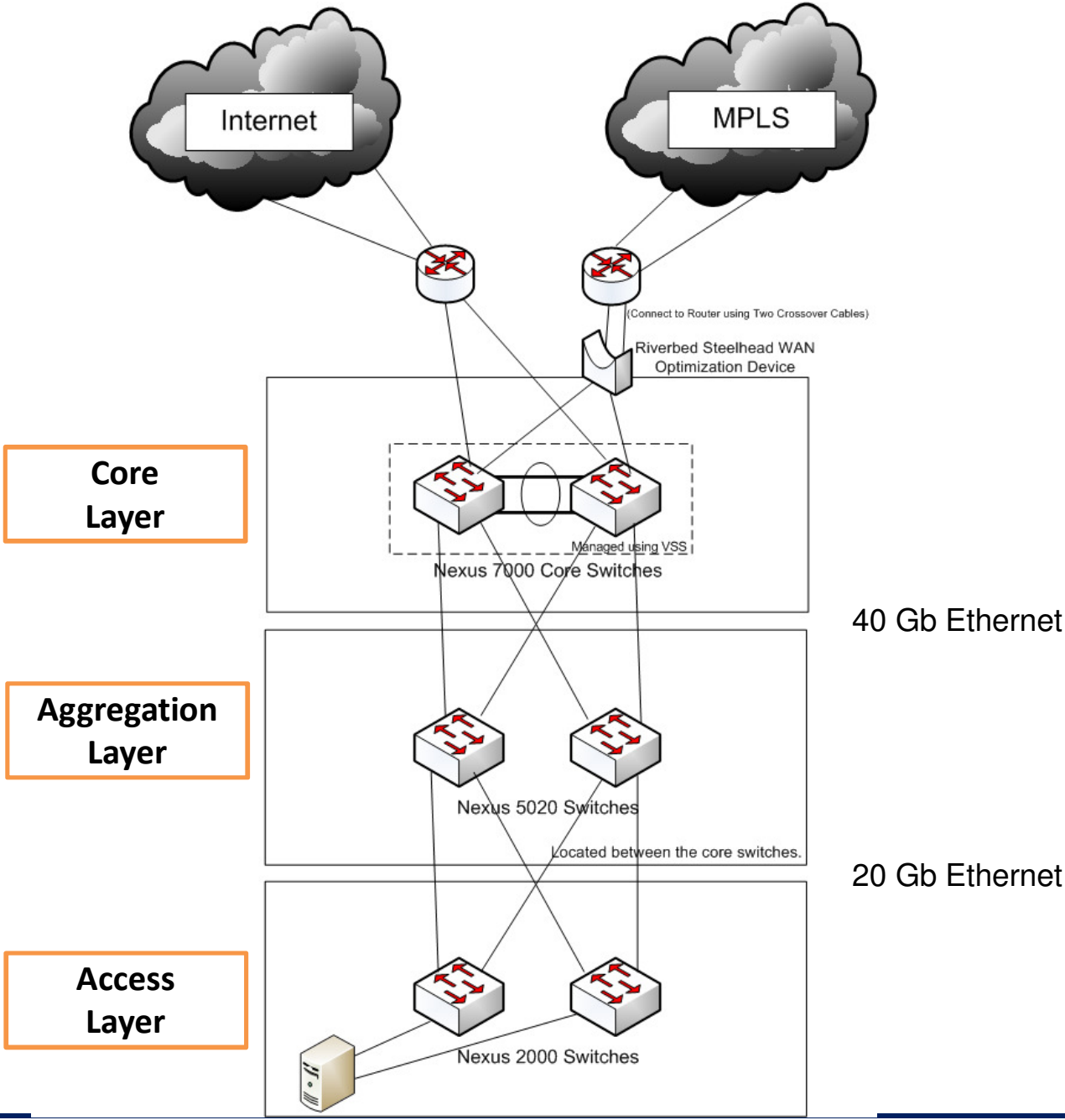
(Original)

There were problems with this...

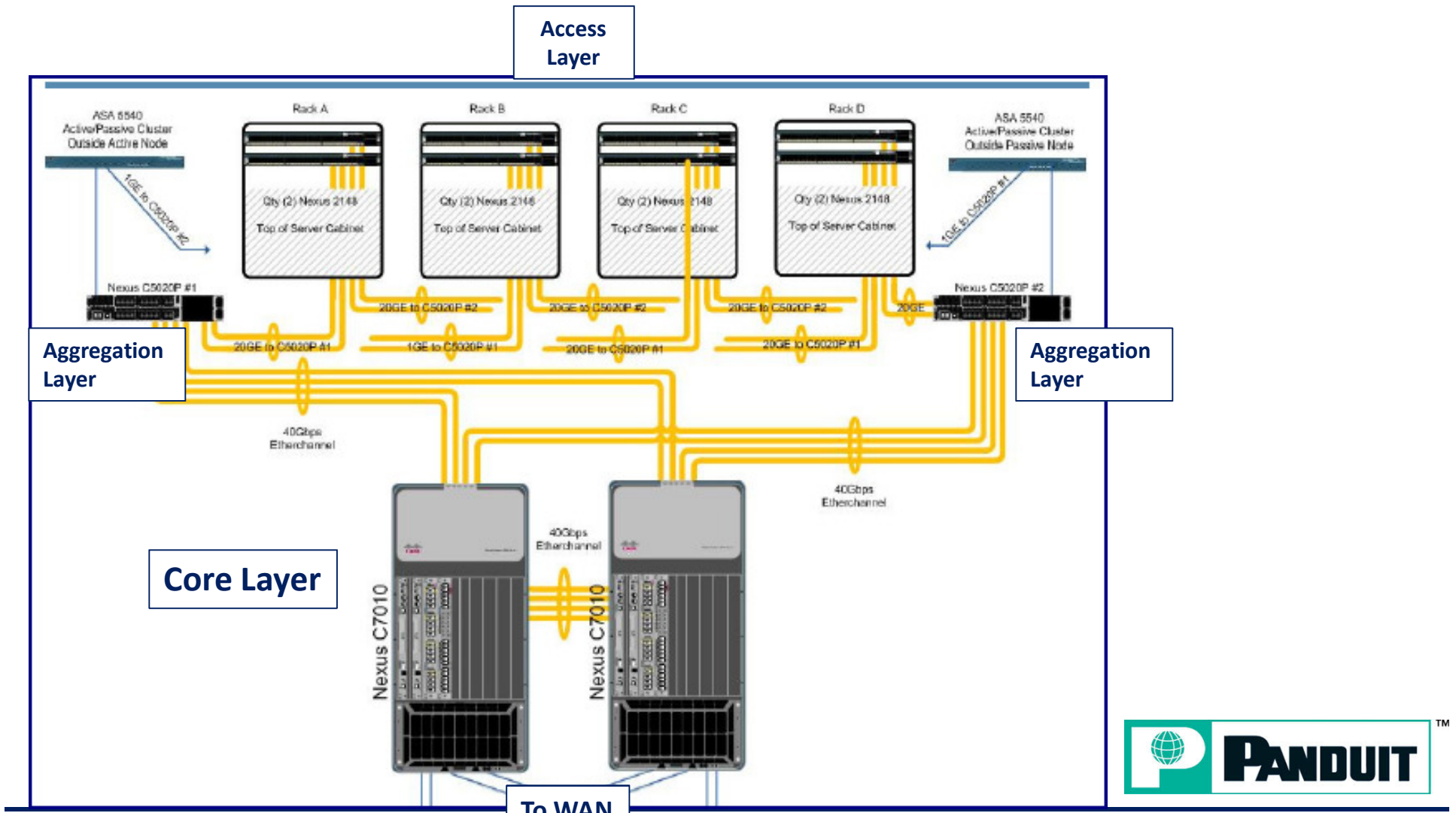


Logical Network Diagram

(Revised)



Physical Network Equipment Diagram



LOOKING FORWARD



The Impact of the Cloud Computing Paradigm

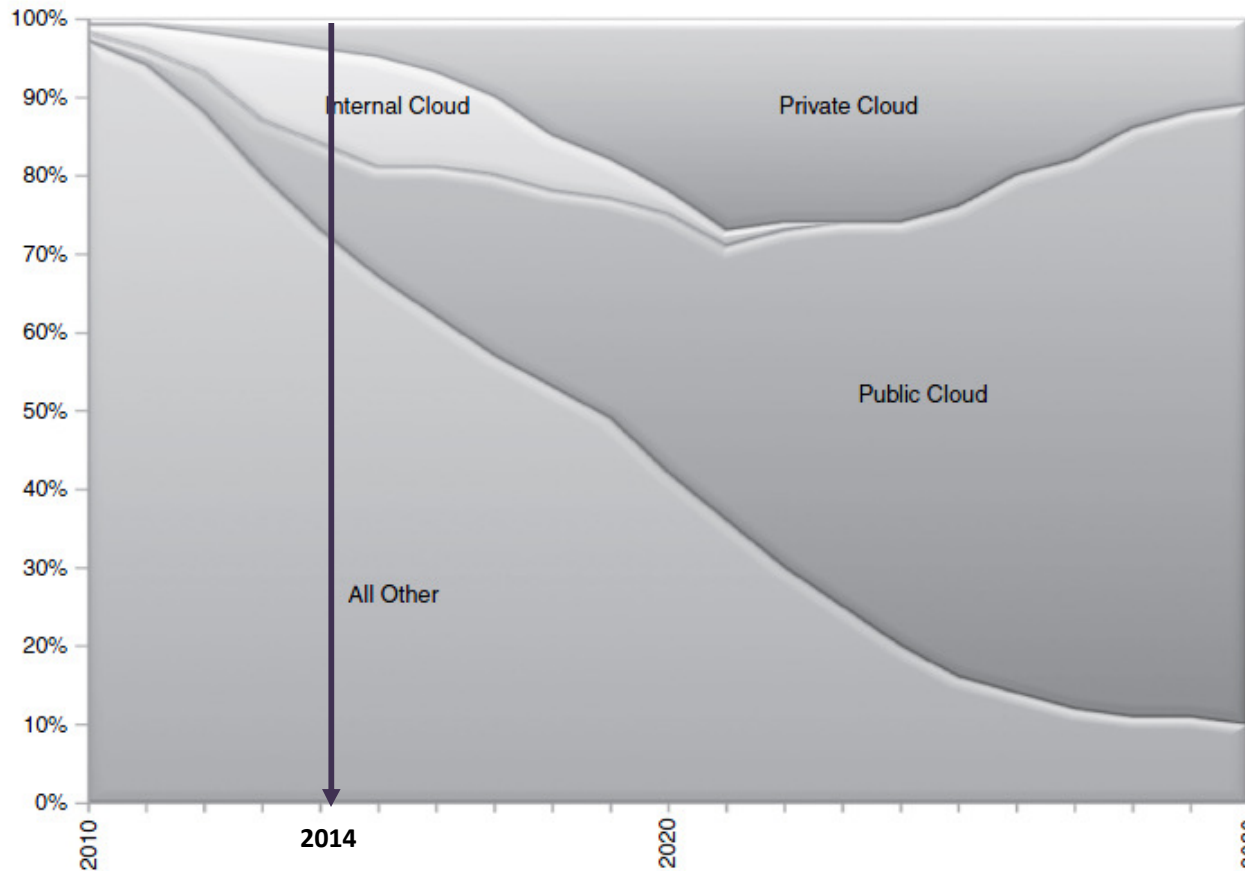


Figure 9.6 The author's predictions for the role of clouds vs. non-cloud-based computing over the next 20 years. Today, less than 3% of computing is done via clouds. Twenty years from now, public clouds will be the dominant approach for corporate IT services. Private clouds, which will initially grow to more than 35% of all IT, will shrink back to under 25%; internal clouds will all but disappear; and the remaining percentage of do-it-yourself IT (such as corporations with their own data centers) will be only 10%.

The Cloud at Your Service, by J. Rosenberg and A. Mateos, 2011



Value Proposition

- At Panduit I would:
 - Provide great solutions for customers
 - Provide leadership and vision to develop world-class Data Center planning and optimization tools
 - Be a great Team Player



Conclusion

- Data Center Networking Architecture is more critical than ever for the Modern Data Center
- The rapid pace of change in Information Technology and in Business has created a greater need than ever to keep up and stay ahead
- I believe that I could be a valuable contributor to the Panduit Team



Questions?



SUPPLEMENTAL SLIDES



William F. Slater, III

- **Current Position – Project Manager / Sr. IT Consultant at Slater Technologies, Inc.** Working on projects related to
 - Business Resiliency
 - Security reviews and auditing
 - ISO 27001 Project Implementations
 - Subject Matter Expert for preparing Risk Management and Security Exams at Western Governor’s State University in UT
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- Managed Microsoft's Flagship Cloud Data Center, the Microsoft Chicago Data Center in 2008
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- Have achieved over 70 IT-related certifications, including PMP, CDCP, CISSP, SSCP, CISA, MCITP, MS Project, Visio, MCSE 2003 Security & Messaging, MCSD, MCAD, MCDST, and MCT
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- MBA, University of Phoenix, 2010
- MS in Computer Information Systems, University of Phoenix, 2004
- BS in Engineering Technology with a major in Computer Systems Technology, University of Memphis
- Published author & editor: Magazines, books, courseware
- Subject Matter Expert in Cybersecurity for Caveon Courseware and Testing
- Happily married (since December 2000) to Joanna K. Roguska, who is a professional web developer
- Native of Memphis, Tennessee
- Resident of Chicago / Chicagoland area since 1986 (except for the period between May 1991 and December 1994)



1977 - First Job Out of College



Strategic Air Command Headquarters
Offutt Air Force Base, NE
Circa late 1970s – UNCLASSIFIED Configuration



2LT William F. Slater, III
United States Air Force
Computer Systems Staff Officer
July 1977



A Career in Information Technology

William F. Slater III

MBA, M.S., PMP, CISSP, SSCP, CISA, Security+, MCSE, MCITP, ITIL v3, ISO 27002, ISO 20000

Career Experiences in Information Technology

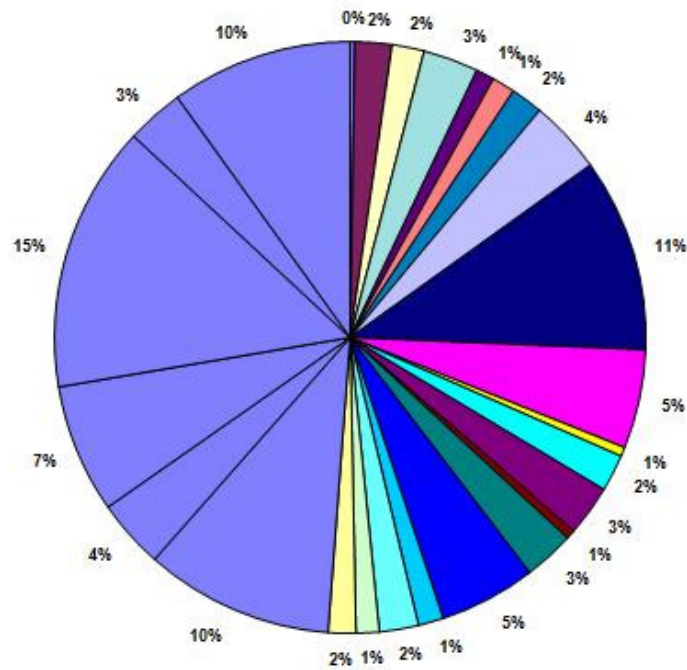
Last Updated on April 18, 2012

| Job No. | Employer | Location(s) | Length In Months | Hours / Week | Start and End Dates | Position(s) |
|---------|-----------------------------------|--|------------------|--------------|-------------------------|--|
| 26 | Slater Technologies | Chicago, IL | 1 | 40 | 3/15/2011 - Present | Sr. IT Security Consultant / IT Project Manager |
| 25 | CACI | Chicago, IL and Arlington, VA | 8 | 55 | 7/25/2011 - 3/14/2012 | Program Manager on a large application development project at the U.S. Dept. of Veterans Affairs |
| 24 | Slater Technologies | Chicago, IL | 7 | 40 | 1/30/2011 - 7/14/2011 | Sr. IT Security Consultant / ISO 27001 Implementation Consultant / Architect in ISMS |
| 23 | ESN | Arlington, VA & Hines, IL | 12 | 52 | 1/25/2010 - 1/30/2011 | Project Manager - Team Manager managing a 14-person Network Security Team |
| 22 | CSSS | Peterson AFB, CO | 4 | 50 | 9/28/2009 - 1/22/2010 | ITIL Project Manager - Managing a 12-person ITIL Implementation Project |
| 21 | Technisource | Itasca, IL | 5 | 50 | 11/10/2008 - 3/13/2009 | Data Center Technical Project Manager - Consultant on Data Center Build and Migration Project |
| 20 | Microsoft | Northlake, IL | 7 | 100 | 03/24/2008 - 10/27/2008 | Data Center Manager of the World's Largest Data Center - Leading a 21-person Team |
| 19 | CSSS | Hines, IL | 16 | 50 | 11/28/2006 - 3/23/2008 | Program Manager at Hines VA managing a 22-person Infrastructure Team & Projects |
| 18 | Getronics | Naperville, IL | 42 | 50 | 3/1/2003 - 11/3/2006 | Data Center Manager / Change Management Manager / Project Manager |
| 17 | SAIC | Naperville, IL | 21.5 | 48 | 5/21/2001 - 2/28/2003 | Process Technical Lead / Data Center Manager / Change Management Manager |
| 16 | NetSource Corp. | Elk Grove Village, IL | 2 | 45 | 2/19/2001 - 4/13/2001 | Senior Technical Consultant |
| 15 | Chicago Manufacturing Center | Chicago, IL | 8 | 48 | 7/3/2000 - 2/16/2001 | Senior Business Advisor / Database Administrator |
| 14 | Slater Technologies | Chicago, IL | 11 | 48 | 8/16/1999 - 7/1/2001 | Project Manager / Senior Technical Consultant |
| 13 | American Digital Corporation | Chicago, IL | 2 | 50 | 6/14/1999 - 8/16/1999 | Senior Technical Consultant |
| 12 | MicroAge Computer Centers | Chicago, IL | 11 | 45 | 6/21/1998 - 4/20/1999 | IT Consultant / Project Manager / Network Analyst |
| 11 | Automated Concepts Inc. | Chicago, IL | 21 | 45 | 09/09/96 - 06/19/98 | IT Consultant / Network Analyst |
| 10 | University of Illinois at Chicago | Chicago, IL | 5.5 | 48 | 03/27/96 - 9/06/96 | Network Analyst |
| 9 | Net Advantage Corp. | Chicago, IL | 8.5 | 50 | 06/01/95 - 02/07/96 | Consultant |
| 8 | Corporate Computing International | Bannockburn, IL | 5 | 75 | 12/29/94 - 05/31/95 | Senior IT Consultant |
| 7 | Systematics Telecommunications | Twinsburg, OH | 6 | 55 | 03/14/94 - 09/07/94 | Client/Server Architect |
| 6 | Digital Equipment Corp. | Chicago, IL; Colorado Springs, CO; Merrimack, NH | 41 | 48 | 06/18/90 - 3/11/94 | Principal Software Specialist / Project Leader |
| 5 | Marshall Field's | Chicago, IL | 15 | 40 | 03/14/89 - 06/07/90 | Database Analyst |
| 4 | Northrop DSD | Rolling Meadows, IL | 28 | 45 | 11/3/86 - 02/27/89 | Database Analyst |
| 3 | Texas Eastern | Houston, TX | 58 | 40 | 12/28/81 - 10/15/86 | Database Analyst |
| 2 | Tennessee Gas Transmission Co. | Houston, TX | 12.5 | 45 | 11/3/80 - 11/17/81 | Programmer / Analyst II |
| 1 | U.S. Air Force | Offutt AFB, NE | 39.5 | 45 | 7/15/77 - 10/22/80 | Computer System Staff Officer |
| | | Average of Months | 15.29 | 50.27 | Average Hours / Week | |
| | | Median of Months | 9.75 | 48.00 | Median Hours / Week | |
| | | Standard Deviation of Months | 14.75 | 12.24 | Std Dev of Hours / Week | |
| | | Total of Months | 397.50 | 19,982 | Total of Hours | |



A Career in Information Technology

William F. Slater III, PMP
 Professional IT Career
 July 16, 1977 - Present
 Jobs with Length of Time
 (counterclockwise)
 Chronologically



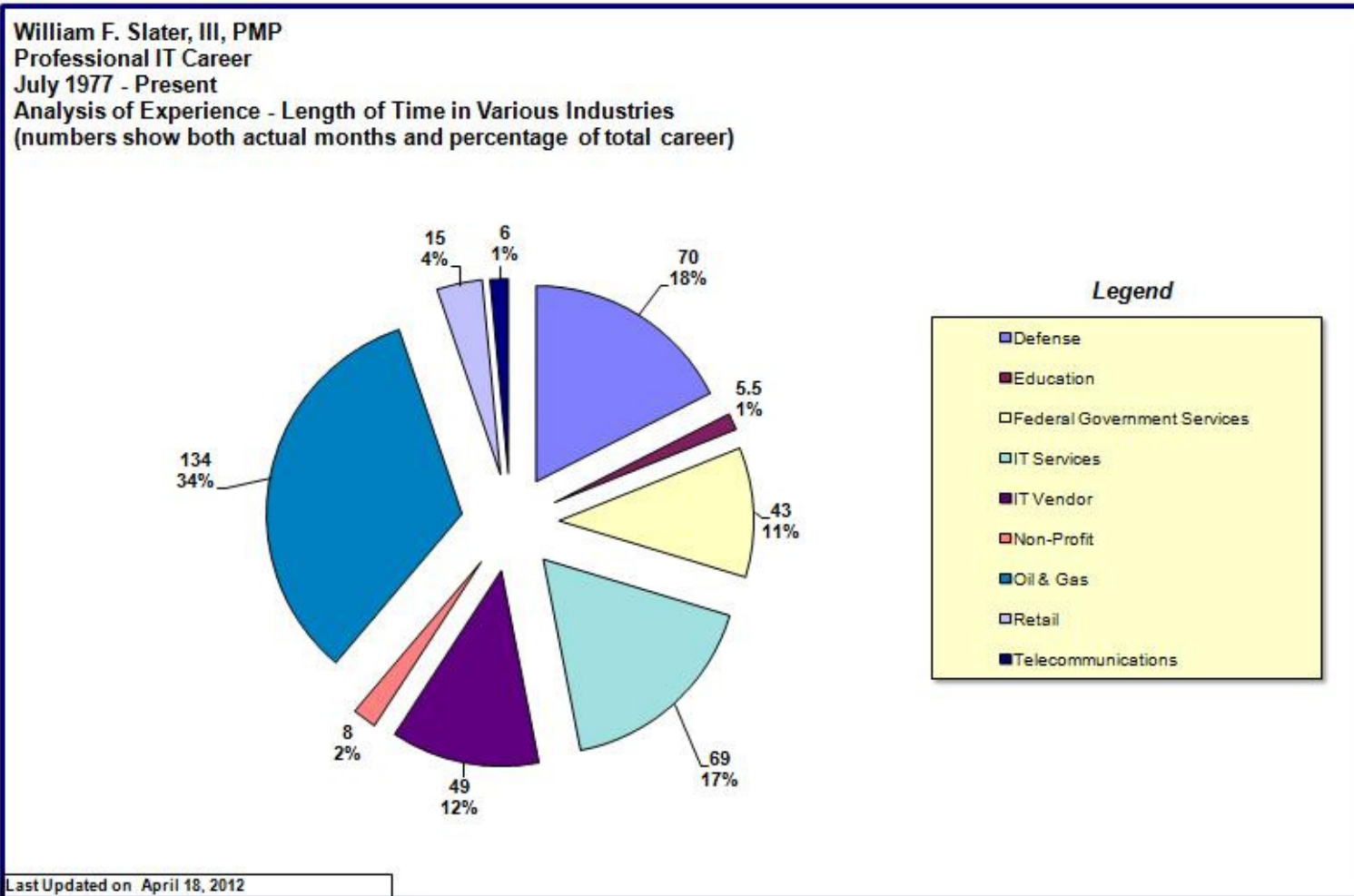
Legend

- Slater Technologies
- CACI
- Slater Technologies
- ESN
- CSSS
- Technisource
- Microsoft
- CSSS
- Getronics
- SAIC
- Net1Source Corp.
- Chicago Manufacturing Center
- Slater Technologies
- American Digital Corporation
- MicroAge Computer Centers
- Automated Concepts Inc.
- University of Illinois at Chicago
- Net Advantage Corp.
- Corporate Computing International
- Systematics Telecommunications
- Digital Equipment Corp.
- Marshall Field's
- Northrop DSD
- Texas Eastern
- Tennessee Gas Transmission Co.
- U. S. Air Force

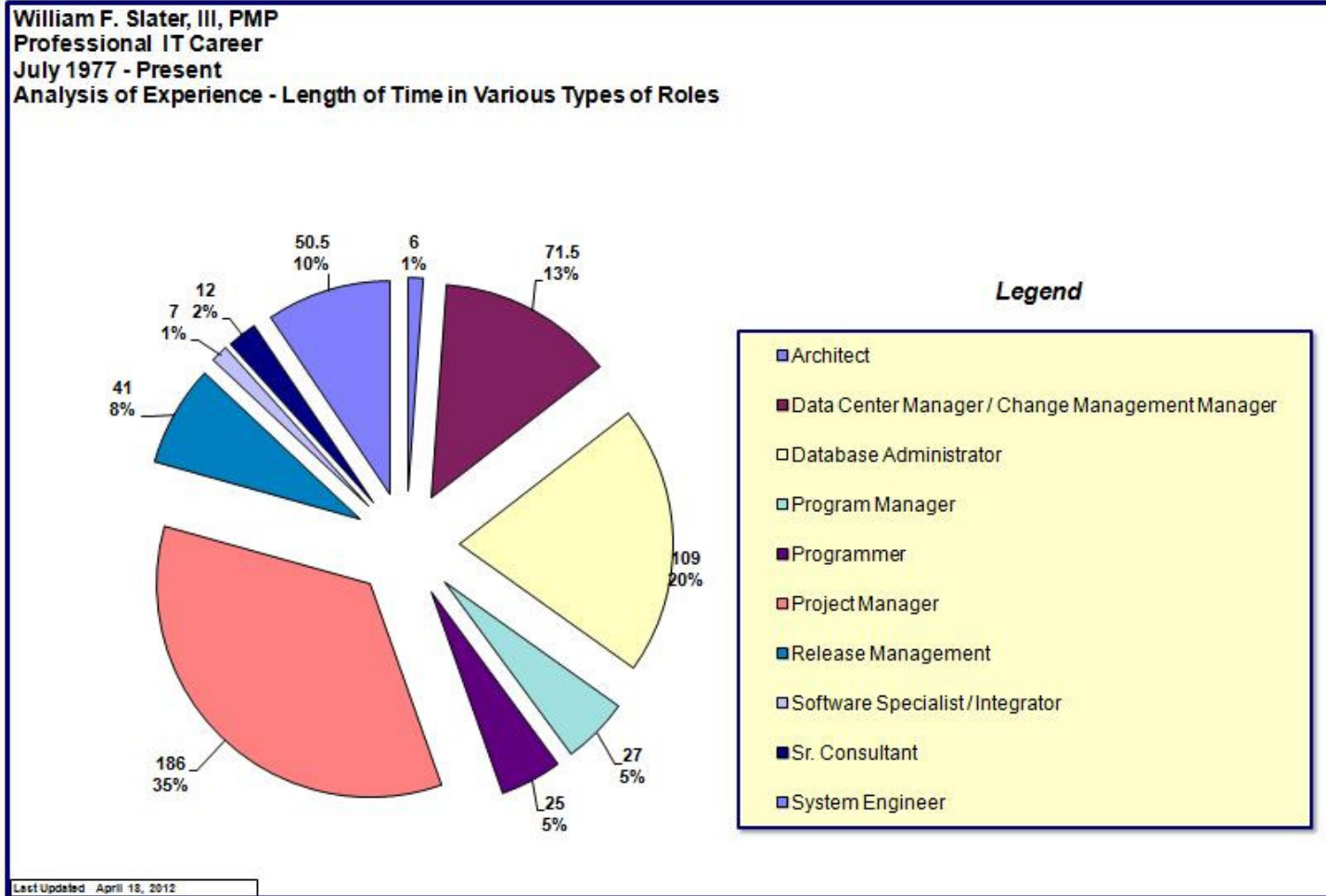
Last Updated: April 18, 2012



A Career in Information Technology



A Career in Information Technology



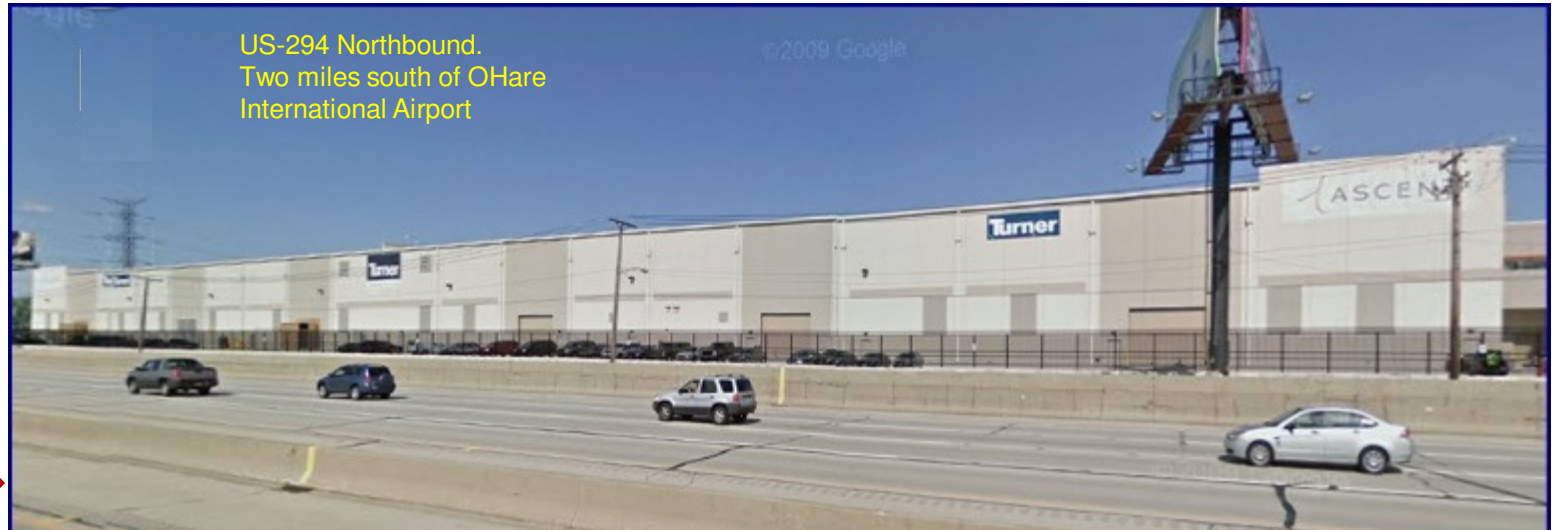
Financial Management Accomplishments

- **2001 - 2006** - BP Naperville Data Center, \$1.5 million annual OpEx budget, and \$1 million in annual projects
- **2006 - 2008** - U.S. Department of Veterans Affairs, 22-person team, \$4.3 million annual OpEx budget
- **2008** - Microsoft Data Center Manager, \$43 million annual OpEx budget, \$1 billion in CapEx budget
- **2008 – 2009** - Komatsu Data Center Build and Migration Project (Technisource), \$4 million CapEx budget and \$5.5 million in cost savings
- **2009 - 2010** - U.S. Air Force, 14-person Team, \$1.3 million annual OpEx budget
- **2010 - 2011** - U.S. Department of Veterans Affairs, 14-person team, \$2.2 million annual OpEx budget
- **2011 - 2012** - U.S. Department of Veterans Affairs, 48-person team, \$5.5 million annual OpEx budget

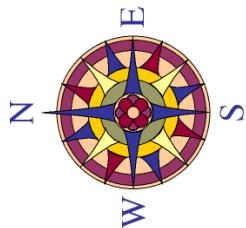


The Microsoft Chicago Data Center – Microsoft’s Flagship Cloud Data Center

CH¹
CHICAGO
DATA CENTER



Microsoft Chicago Data Center in Northlake, IL. Actual street view photo from Google Maps



Microsoft Chicago Data Center in Northlake, IL. Actual architect's drawing from 2007 - 2008

The Microsoft Chicago Data Center – Microsoft’s Flagship Cloud Data Center

| CH1 | | | | |
|---------------------------------|------------|----------------|---------------------|----------------|
| | Colo Rooms | Cabinets | Servers per Cabinet | |
| Second Floor | 4 | 240 | 42 | 40,320 |
| | | Modules | | |
| First Floor | 1 | 56 | 2400 | 134,400 |
| CH2 | | | | |
| | Colo Rooms | Cabinets | Servers per Cabinet | |
| Second Floor | 4 | 240 | 42 | 40,320 |
| | | Modules | | |
| First Floor | 1 | 48 | 2400 | 115,200 |
| Total Production Servers | | | | 330,240 |



Size: 705,000 square feet
Power: 120 MW (enough to power 87,000 homes)
Critical Load for IT Equipment: 60 MW
No. of Physical Servers: > 330,000 Servers



CH¹
 CHICAGO
 DATA CENTER

Microsoft
 Chicago Data
 Center
 Operations Team
 Summer 2008

601 Northwest Hwy, Northlake, IL

Technical Job Skills

- Project Management
- Program Management
- Data Center Management
- Infrastructure Management
- Cybersecurity
- Security Assessment
- Security Design
- Security Management
- Mentoring
- Troubleshooting
- Problem Solving
- Systems Administration
- System Architecture and Design
- Database Design, Implementation, and Administration
- Network Design, Implementation and Administration
- Intranet Design and Implementation
- Disaster Recovery Planning and Business Continuity Planning and Management
- Technology Assessment
- System Analysis & Design
- Messaging – MS Exchange 2000 and 2003, Outlook e-mail clients
- OO System Analysis & Design
- MS Project , MS Office, and Visio
- **System Development Languages:** VB .NET 2003, Visual Basic 6, Java 2, J2EE, C#, C++, PERL, and UML
- **Databases:** Oracle, MS SQL Server, Access
- **Scripting:** PERL, VBScript, ADSI
- Web Authoring/Web Publishing
- System Performance Tuning
- GUI Analysis, Design and Review
- Technical Writing, Documentation, and Editing
- Technical Training
- Quality Management
- Safety Management
- **Service Management Methodologies / Frameworks:** ISO 20000, ITIL v3, ITIL v2, COBIT
- **System Development Methodologies:** Agile, SCRUM, RAD, JAD, RUP, MethodOne, SDLC, Waterfall.
- **Project Management Methodologies:** PMI PMBOK, PMBOK Lite, BP, Customized Project Management Methodologies, MethodOne, U.S. Air Force

Hardware

- Servers (Digital , HP, Dell, and IBM brands)
- IBM PCs and compatibles (laptops, desktops and towers) especially: COMPAQ, DELL, IBM, NEC, DEC, GATEWAY 2000
- Tablets: MS Surface, Kindle Fire
- VAXs from VAX 11/780 through VAX 8500
- Modems
- Printers
- Routers
- VPN Concentrators
- Switches
- Hubs
- Wireless devices - 802.11a / b / g / n devices
- NetApps NAS devices
- Network interface cards – Ethernet and WLAN
- SCSI
- RAID Controllers
- EISA, ISA, and PCI
- RAID 0, 1, 5, 10 disk arrays
- CD ROM drives (SCSI and IDE), etc.
- Older Stuff: IBM mainframes 308x series and 3090 series, Honeywell 60xx,



Soft Job Skills & Attributes

- Very strong People Skills
- Very strong Leadership Skills
- Writing
- Speaking
- Good Listener
- Teaching
- Strong intuition
- Empathetic
- Enthusiastic
- Mentoring
- Preparing and leading meetings
- Friendly
- Helpful
- Kind
- Trustworthy
- Loyal



Certifications

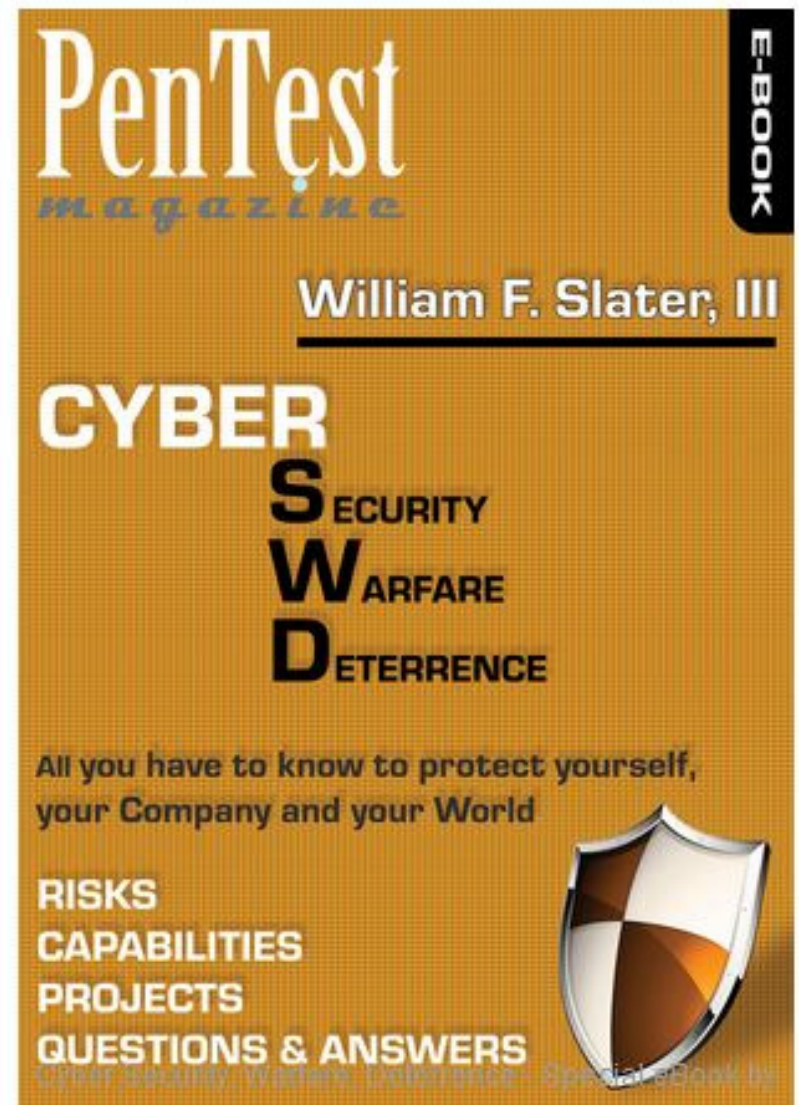
- PMP
- ITIL Foundation Certification v3
- Certified Data Center Professional
- CISSP
- SSCP
- CISA
- ISMES
- ISFS
- MCITP in Project Management
- MCITP in Windows Server 2008
- MCITP in Vista
- MCSE 2003: Security
- MCSE 2000: Security
- MCSA 2003: Security
- MCSA 2000: Security
- MCSE 2003: Messaging
- MCSE 2000: Messaging
- MCSA 2003: Messaging
- MCSA 2000: Messaging
- MCAD / MCSD in Visual Basic .NET
- MCAD / MCSD in C# .NET
- MCDBA SQL Server 2000
- MCDST in XP
- MSTS: Windows Server 2008 Active Directory: Configuration
- MSTS: Windows Server 2008 Applications Infrastructure: Configuration
- MSTS: Windows Server 2008 Network Infrastructure: Configuration
- MSTS: Microsoft Office Visio 2007, Application Development
- MSTS: Microsoft Office Project 2007, Managing Projects
- MSTS: Microsoft Windows Vista: Configuration
- MCP in Managing, Organizing and Delivering IT Solutions by Using MS Solutions
- IT Project+
- Security+
- Server+
- A+
- Network+
- i-Net+



An eBook was published

- William F. Slater III
- June 10, 2013
- Collection of articles and documents related to cybersecurity, risk management and cyberwarfare
- You can read about the book and this link:

<http://billslater.com/ebook1>



Soft Job Skills & Attributes

- Very strong People Skills
- Very strong Leadership Skills
- Writing
- Speaking
- Good Listener
- Teaching
- Strong intuition
- Empathetic
- Enthusiastic
- Mentoring
- Preparing and leading meetings
- Friendly
- Helpful
- Kind
- Trustworthy
- Loyal



Solving a Project Management Problem:

How to Handle the Challenges of Accurate Time
Tracking and Reporting
When Handling Multiple High-Visibility, Complex
Projects and Heavy Multi-tasking Every Day

William F. Slater, III, PMP

March 2013



(I designed, wrote and used this application)

William's Time Tracker Application

About

Tuesday, November 7, 2006

11:29:17 AM

Comments

11/7/2006 11:29:09 AM DC Data Center Meeting(s) and/or Pla

Verification

November 2006 November 2006

| Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|-----|-----|-----|-----|-----|-----|-----|
| 30 | 31 | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Data Center Activities

- Inventory Update
- Clean Up
- Update Database
- Write Report
- Space Coordination
- Electrical Coordination
- A/C Coordination
- Alarm Coordination
- Make Signs
- Post Signs
- Meetings and/or Planning

CM Activities

- Change Board Agenda
- Change Board
- Other CM Boards
- Approve CRs in GCMS
- Change Board Minutes
- Create Outage Reports
- CR Cleanup
- User Assistance
- Emergency Changes
- Last Minute Changes
- Between Board Changes
- Research
- Coordination with CM
- User Education

Area Team Activities

- Team Website Update
- WTS Support
- Server Support
- Backups
- Administration - Reports

Take Lunch

End of Day

View File

Clear

Exit

Time Tracker Application Designed and Written in Visual Basic
 By William F. Slater, III in July 2002



William's Time Tracker Application

About

Tuesday, November 7, 2006

11:35:15 AM

Comments

Verification

November 2006 November 2006

| Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|-----|-----|-----|-----|-----|-----|-----|
| 30 | 31 | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |

11/7/2006 11:29:09 AM DC Data Center Meeting(s) and/or Planning
 11/7/2006 11:32:06 AM DC Data Center Electrical Coordination
 11/7/2006 11:34:51 AM AT Server Support and/or Builds
 11/7/2006 11:34:54 AM AT Backup Operations for App Servers
 11/7/2006 11:35:02 AM CM Approve CRs using GCMS
 11/7/2006 11:35:06 AM CM Prepare Emergency Change Request

Data Center Activities

- Inventory Update
- Clean Up
- Update Database
- Write Report
- Space Coordination
- Electrical Coordination
- A/C Coordination
- Alarm Coordination
- Make Signs
- Post Signs
- Meetings and/or Planning

CM Activities

- Change Board Agenda
- Change Board
- Other CM Boards
- Approve CRs in GCMS
- Change Board Minutes
- Create Outage Reports
- CR Cleanup
- User Assistance
- Emergency Changes
- Last Minute Changes
- Between Board Changes
- Research
- Coordination with CM
- User Education

Area Team Activities

- Team Website Update
- WTS Support
- Server Support
- Backups
- Administration - Reports

Take Lunch

End of Day

View File

Clear

Exit

Time Tracker Application Designed and Written in Visual Basic
 By William F. Slater, III in July 2002



| | A | B | C | D | E | F | G | H | I | J |
|----|--------------|-----------------|---------------------|--|--------------------|---------------|---|---|---|------------|
| 1 | | Today | Week to Date | Percent of Daily Total | Running Pct | | | | | |
| 2 | AT | 5.2 | 7.7 | | 61.8 | 45.3 | | | | |
| 3 | CM | 1.9 | 4.5 | | 22.3 | 26.8 | | | | |
| 4 | DC | 1.3 | 4.7 | | 15.3 | 28.0 | | | | |
| 5 | Total | 8.5 | 16.9 | | 100.0 | 100.0 | | | | |
| 6 | | | | | | | | | | |
| 7 | | | | Actual Sequence | | | | | | |
| 8 | | 12/3/2002 8:58 | AT | Server Support and/or Builds | | 6 | | | | |
| 9 | | 12/3/2002 9:04 | DC | Data Center Meeting(s) and/or Planning | | 17 | | | | |
| 10 | | 12/3/2002 9:21 | CM | Prepare Emergency Change Request | | 10 | | | | |
| 11 | | 12/3/2002 9:30 | AT | Server Support and/or Builds | | 70 | | | | |
| 12 | | 12/3/2002 10:40 | CM | Prepare Emergency Change Request | | 6 | | | | |
| 13 | | 12/3/2002 10:46 | AT | Server Support and/or Builds | | 76 | | | | |
| 14 | | 12/3/2002 12:02 | CM | Prepare Emergency Change Request | | 6 | | | | |
| 15 | | 12/3/2002 12:07 | AT | Server Support and/or Builds | | 19 | | | | |
| 16 | | 12/3/2002 12:27 | Lunch | Lunch Marker | | 31 | | | | |
| 17 | | 12/3/2002 12:58 | CM | Other Change Boards | | 26 | | | | |
| 18 | | 12/3/2002 13:24 | AT | Server Support and/or Builds | | 6 | | | | |
| 19 | | 12/3/2002 13:29 | AT | WTS Support | | 2 | | | | |
| 20 | | 12/3/2002 13:31 | AT | Server Support and/or Builds | | 6 | | | | |
| 21 | | 12/3/2002 13:37 | DC | Data Center Meeting(s) and/or Planning | | 32 | | | | |
| 22 | | 12/3/2002 14:10 | AT | WTS Support | | 10 | | | | |
| 23 | | 12/3/2002 14:19 | AT | Server Support and/or Builds | | 0 | | | | |
| 24 | | 12/3/2002 14:19 | DC | Data Center Meeting(s) and/or Planning | | 5 | | | | |
| 25 | | 12/3/2002 14:24 | AT | Server Support and/or Builds | | 1 | | | | |
| 26 | | 12/3/2002 14:26 | DC | Data Center Meeting(s) and/or Planning | | 14 | | | | |
| 27 | | 12/3/2002 14:40 | CM | Coordination with Other Change Managemen | | 10 | | | | |
| 28 | | 12/3/2002 14:50 | AT | Server Support and/or Builds | | 15 | | | | |
| 29 | | 12/3/2002 15:05 | DC | Data Center Meeting(s) and/or Planning | | 1 | | | | |
| 30 | | 12/3/2002 15:06 | CM | Prepare Between Board Change Request | | 29 | | | | |
| 31 | | 12/3/2002 15:35 | AT | Server Support and/or Builds | | 0 | | | | |
| 32 | | 12/3/2002 15:35 | AT | WTS Support | | 4 | | | | |
| 33 | | 12/3/2002 15:40 | DC | Data Center Meeting(s) and/or Planning | | 5 | | | | |
| 34 | | 12/3/2002 15:45 | AT | WTS Support | | 35 | | | | |
| 35 | | 12/3/2002 16:20 | DC | Data Center Meeting(s) and/or Planning | | 6 | | | | |
| 36 | | 12/3/2002 16:26 | AT | WTS Support | | 45 | | | | |
| 37 | | 12/3/2002 17:11 | CM | Prepare and/or deliver CM Education | | 26 | | | | |
| 38 | | 12/3/2002 17:37 | AT | WTS Support | | 20 | | | | |
| 39 | | 12/3/2002 17:58 | EOD | End of Day Marker | | | | | | |
| 40 | | | | | | | | | | |
| 41 | | | | | | | | | | |
| 42 | | | | Sorted | | Totals | | | | |
| 43 | | AT | | 6 | | | | | | |
| 44 | | AT | | 70 | | | | | | |
| 45 | | AT | | 76 | | | | | | |
| 46 | | AT | | 19 | | | | | | |
| 47 | | AT | | 6 | | | | | | |
| 48 | | AT | | 2 | | | | | | |
| 49 | | AT | | 6 | | | | | | |
| 50 | | AT | | 10 | | | | | | |
| 51 | | AT | | 0 | | | | | | |
| 52 | | AT | | 1 | | | | | | |
| 53 | | AT | | 15 | | | | | | |
| 54 | | AT | | 0 | | | | | | |
| 55 | | AT | | 4 | | | | | | |
| 56 | | AT | | 35 | | | | | | |
| 57 | | AT | | 45 | | | | | | |
| 58 | | AT | | 20 | | | | | | |
| 59 | | CM | | 10 | | | | | | 315 |
| 60 | | CM | | 6 | | | | | | |
| 61 | | CM | | 6 | | | | | | |
| 62 | | CM | | 26 | | | | | | |
| 63 | | CM | | 10 | | | | | | |
| 64 | | CM | | 29 | | | | | | |
| 65 | | CM | | 26 | | | | | | 113 |
| 66 | | DC | | 17 | | | | | | |
| 67 | | DC | | 32 | | | | | | |
| 68 | | DC | | 5 | | | | | | |
| 69 | | DC | | 14 | | | | | | |
| 70 | | DC | | 1 | | | | | | |
| 71 | | DC | | 5 | | | | | | |
| 72 | | DC | | 6 | | | | | | 81 |
| 73 | | Lunch | | 31 | | | | | | |
| 74 | | | | | | | | | | |
| 75 | | Total Minutes | | | | 509 | | | | |
| 76 | | Total Hours | | | | 8.5 | | | | |
| 77 | | | | | | | | | | |

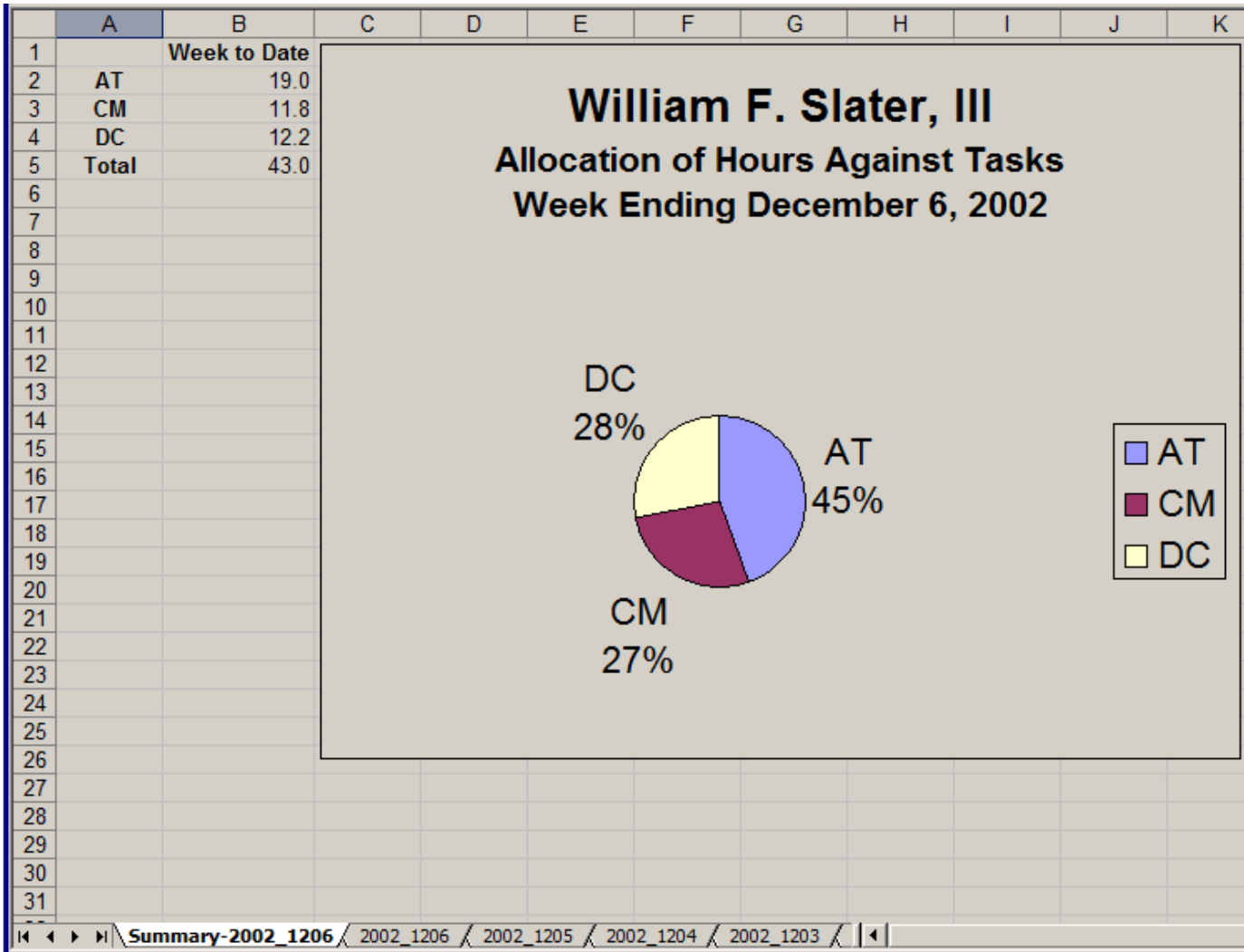
Daily summary

Actual Activities in the Sequence that they occurred with time Durations calculated by Excel

Sorted Activities With Time Durations

Using the Time Tracker Application Output with Excel for a Daily Summary Report. The Application was designed and written in Visual Basic By William F. Slater, III in July 2002





Using the Time Tracker Application Output with Excel for a Weekly Summary Report. The Application was designed and written in Visual Basic By William F. Slater, III in July 2002



Time Tracker 3.0 User Interface

William F. Slater, III

2008



DCM Time Tracker Application



Thursday, June 25, 2009

DCM Tasks

| |
|--------------------------------|
| Budget Management |
| CE Team Interface |
| Commitment Review and Tracking |
| Cooling Analysis and Planning |
| Daily Walk-Throughs |
| Data Center Cleaning |
| Data Center Documentation |
| DRP Work |
| E-Mail |
| Evacuation Drills |
| Facility Equipment Maintenance |
| iCompliance Efforts |
| IT Equipment Deployment |
| IT Equipment Removal |
| Meeting with Management |
| Meeting with Staff |
| Meeting - DCS |
| Meeting - Ops Team |
| Meeting - Vendor Team |
| Other |
| Performance Assessment |

| |
|---------------------------------------|
| Power Analysis and Planning |
| Property Deployment Project |
| Reports - Ad Hoc |
| Reports - Annual |
| Reports - Daily |
| Reports - Monthly |
| Reports - Quarterly |
| Reports - Weekly |
| Risk Assessment |
| Root-Cause Reporting |
| SAS 70 Certification Efforts |
| Security Work and Initiatives |
| Site Services Team Interface |
| Special Projects - Actual Work |
| Special Projects - Project Management |
| Succession Planning |
| Tours |
| Training |
| Vendor Management |
| Zero-Outage Campaign |

Data File Contents

Written in 2008 by William F. Slater, III, Data Center Manager

Add Additional Description

(Add Additional Description for Task Before Clicking Button)

Breaks and Application Controls

| |
|----------------|
| Take Lunch |
| Take Break 1 |
| Take Break 2 |
| Restroom Break |
| --End-of-Day-- |
| View Data File |
| Clear All |
| Exit |

Time Tracker 4.0 User Interface

William F. Slater, III
2010





Friday . February 26, 2010

NSSS Functional Activities

- ePO - Daily Report
- ePO - Weekly Report
- ePO - Weekly Reconcile
- ePO - Monthly Report
- ePO - Monthly Reconcile
- Research - assorted
- Splunk - 221.7.91.31 Report
- Splunk - Monthly Report
- Splunk - Zero Day / Aurora
- Tag Selection
- Ticket Mgmt - NDO Mailbox
- Ticket Mgmt - other
- Other
- GTP - Conference Call
- GTP - Ticket Updates
- GTP - Spreadsheet Updates
- HIPS - IRC Nick
- HIPS - VISN 7 Report
- NIPS - Daily Report
- NIPS - Weekly Report

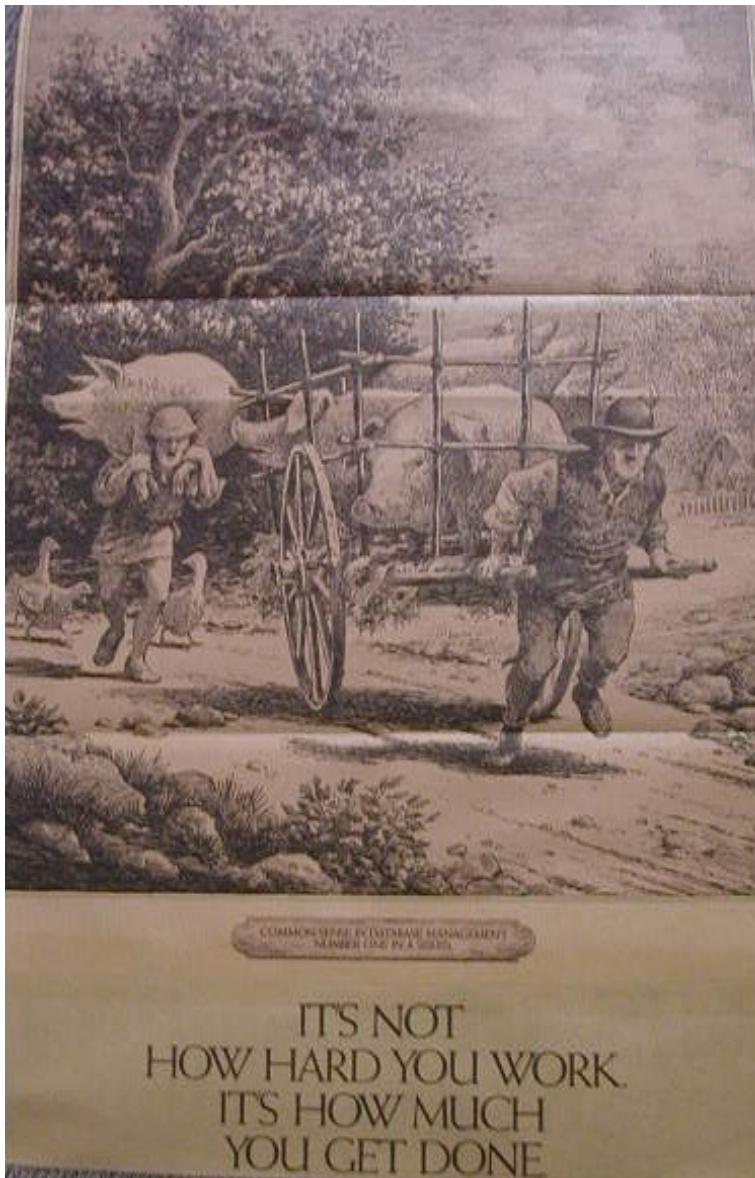
Data File Contents

Insert Additional Comments Here!

(Add Additional Description for Task Before Clicking Button)

Select your name from the Pull down list

Work Philosophy



(from a Revelation Database Advertisement
Published in ComputerWorld in 1985)

It's not how hard you work...
It's how much you get done.

