

CURRICULUM VITAE

First name: Dewandranath (Dave) Surname: Kissoondoyal

Status: Married

Date of Birth: 05 October 1965

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EMPLOYMENT HISTORY

01-05-2014 to date as CEO, KMP Global Ltd

15-02-2013 - 30-04-2014 as General Manager IT - Hyvec Partners Ltd

01-01-2012 - 14-02-2013 as Assistant General Manager - Leal Communications and Informatics Ltd

01-02-2009 - 30-11-2009 as Director of I.T, Apollo Solutions Ltd

01-01-2008 - 31-01-2009 as Director of I.T, Intelenet Mauritius Ltd

01-03-2005 - 31-12-2007 as Director of I.T, Teleforma Ltd

01-09-1999 - 28-02-2005 as Group Technical Director and C.T.O at Bowman Group of Companies

Seconded for duty in Isle of Man between 01 January 1999 and 18th January 2001 at Intercall Communications Ltd

01-09-1998 - 30-08-1999 as Group Network Manager at Bowmans

01-09-1996 - 30-08-1998 as Telecommunications Manager

01-04-1990 - 31-08-1996 as Field Engineer/Project Leader at Blanche Birger Co. Ltd

01-10-1986 - 31-03-1990 as Engineering Technician at Overseas Telecommunications Ltd – Mauritius Telecom

Education

University of Technology, Mauritius

MBA, Business Administration with specialisation in Information Systems, 2007 – 2008

Modules:

Financial and Managerial Accounting

Information Systems in Organisations

Managerial Economics & Business Policy

Quantitative & Statistical Methods for Managers

Internet Business Strategy

Corporate Information Systems Management

- Human Resource Management

- Marketing Management

- Operations Management

- Strategic Management

- Strategic Information Systems

- Dissertation

University of Surrey, SeMS School of Management

Post Graduate Diploma in Business Management, 2001 – 2002

University of Mauritius

Certificate in Electronics Instrumentation, 1989 – 1990

Electronics – A

Mathematics – A

Engineering Drawing – A

Technical English – D

City and Guilds of London Institute

Telecommunication Technicians – 1983

Elementary Telecommunication Practice – Pass

Telecommunication Technicians – 1984

Mathematics A – Credit

Principles A – Distinction

Radio and Line Transmission A – Credit

Telecommunication Technicians – 1989

Microelectronics Systems T2 - Pass

Sookdeo Bissoondoyal State Secondary School

Cambridge Higher School Certificate - 1983 - 1984

Maths - E, Economics - E, Physics - O, French - C, General Paper – B

Sookdeo Bissoondoyal State Secondary School

Cambridge School Certificate - 1978 – 1982

Mathematics – 2 (A), Economics – 2 (A), Physics – 3 (B), Chemistry – 3 (B),

French – 3 (B), Biology – 5 (C), English – 6 (C), Additional Maths – 6 (C)

TRAINING IN MAURITIUS

At Bowman: Windows 2000 Server, Windows XP Professional

Checkpoint NG AI Checkpoint VPN-I Pro Checkpoint SVN Foundation

Red Hat Essentials (RH033) Red Hat Linux Network & Security (RH 253)

Red Hat Linux System Administration (RH131)

MySQL & PHP on Linux

Blanche Birger (NCR/AT&T-Lucent Techn.) Co. LTD PCs, DOS, WIN95, WIN-NT

SCO-Unix System administration

AT&T UNIX System Administration

NCR Tower UNIX Operating Software.

Interactive Voice Response [IVR] System (AT&T)

Verifone Point of Sale (POS) systems

Networks; Ethernet, Token Ring for Financial Banking systems

OVERSEAS TRAINING

1. Training from NEC Corporation, Japan
2. Data Communication at the National Data Systems Johannesburg NCR South Africa
3. Automatic Teller Machines (ATM) course Birmingham NCR UK.
4. Embossing Machines and Communication at Datacard Southampton UK.
5. PABX and Switching Systems AT&T Global Business Telecommunication Systems - Lucent Technologies, Denver, Colorado USA.
6. AUDIX (Audio Digital Exchange) Voice Messaging Systems - Lucent Technologies
7. Automatic Call Distribution and Call Vectoring - Lucent Technologies
8. CenterView Call Management System (CMS)
9. Basic Training on the ANS at Ericsson Diax, Struer Denmark
10. General O & M Training at Ericsson Diax, Struer Denmark
11. Training at CheckPoint – South Africa

LANGUAGES: French, English, Hindi, Creole and Bhojpuri (Written & Spoken)

Experience

CEO at KMP Global Ltd

May 2014 - Present

Make corporate decisions, manage the company's overall resources and operations, and communicate with the board of directors, management team, and corporate operations to grow profitability, growth and market share. Build and model company culture, provide inspired leadership to the management team, establish a great working relationship with the board of directors and set course for company strategy

General Manager Information Technology - Hyvec Partners Ltd

February 2013 - April 2014

Leading the IT Cluster of the Hyvec Group which forms part of the top 100 companies in Mauritius. Administration, Management, budgeting, procurement, staffing of the Information Technology Department. Project Manager for the Security Management Systems (SMS) installation, commissioning and implementation at Melrose Prisons.

Assistant General Manager - Leal Communications and Informatics Ltd

January 2012 - February 2013

As Assistant General Manager at LCI, I was also acting GM. Responsible for Services including Engineering, After Sales Service, helpdesk, Service Level Agreements and Requests for Proposals (RFPs)

Director of Information Technology at Apollo Solutions Ltd

February 2009 - November 2009

Responsible and management of Telecommunications and Computer networks including management of technical staff. Configure, install, test, troubleshoot and maintain Servers, CISCO Routers, Switches, Pabx, Mux, Routers, Hubs, Modems and other Telecommunication equipment. Set up WAN Networks with partner companies in the USA. Responsible of overall IT, Security and Business Continuity Planning Strategies of the company.

Director of Information Technology at Intelenet Mauritius Ltd

January 2008 - January 2009

Responsible and management of Telecommunications and Computer networks including management of technical staff. Configure, install, test, troubleshoot and maintain Servers, CISCO Routers, Switches, Pabx, Mux, Routers, Hubs, Modems and other Telecommunication equipment. Set up WAN Networks with partner companies in the USA and India. Responsible of overall IT, Security and Business Continuity Planning Strategies of the company.

Chief Technology Officer at Respond

March 2005 - January 2009

Respond, being the sister company of Teleforma USA ltd, I was the Chief Technology Officer

Director of Information Technology at Teleforma (Mtius) Ltd, An Upstream Company

March 2005 - December 2007

As Director of IT, I was responsible for the day to day running of the IT Department together with the whole IT Strategy of the company. The company started its operations in Mauritius in 2003 with 20 employees until the Cyber Tower was ready.

In 2004 the company implemented a mass recruitment plan to reach a total workforce of 750 Mauritian employees and contributed towards a total investment of 10 million USD. Dedicated to supply blue-chip companies based in the States, the company has recorded a turnover of US\$ 4 million in 2006.

Chief Technology Officer at Bowman Group of Companies

September 1996 - February 2005

Started as Telecommunications Manager, then Group Network Manager and ended as CTO. I was responsible for the Information Strategy of the company. Was a Board Member as well.

Head of the IT Department of the Group. Responsible for the technology of all three sites: Mauritius, Manchester UK and Douglas Isle of Man

Group Network Manager - Intercall Communications Ltd

January 1999 - January 2001

Setup the complete call center at Douglas, Isle of Man. Was running the whole WAN network from there when I was seconded for duty.

Field Engineer to Project Leader at Blanche Birger Co. Ltd

April 1990 - August 1996

Commission, install, configure, test, troubleshoot and maintain a wide range of IT, Telecom and Networking products. Initially I was employed as field Engineer when I had to attend customers and commission, install, test, troubleshoot and fix their problems. Then I was promoted to Customer Engineer where I had to receive customer's complaints. Before leaving the company, I was promoted to project leader where I was responsible from the initial planning of any project till the implementation of it. Project handled:

1. Setup of VISA and Mastercard communications setup using Racal Milgo MUX and modems.
2. Installation of State Bank of Mauritius AT&T Definity PABX and Phonebanking MAP 100 IVR Platform
3. Installation of NCR ATM machines at the different banks in Mauritius
4. Setup of HSBC communication networks using RACAL MILGO modems

Engineering Technician at Overseas Telecommunications Co. Ltd - Mauritius Telecom

October 1986 - March 1990

I was employed in the switching department where I had to monitor/troubleshoot and fault-find all the telecommunications networks for international voice and data as well as local leased circuits. I was also repairing computers, fax, telex and telecopy machines

Honours and Awards

One of the finalists for the Most Outstanding Young Person for the Republic of Mauritius for the years 1996 and 2003. The AOYP program of Jeune Chambre Economique de Maurice serves to recognize individuals between the ages of 18 and 40 who exemplify the best attributes of the young people of Mauritius. Nominated in the E-Achievers Award 2002 and was the finalist of the ICT Achievers Award 2004 for the whole African Region

Interests

Social life, Internet Governance, Policy Development Process (PDP), Privacy Rights, new technology, child welfare, welfare state, non-commercial activities



12 people have recommended Dave

"I've met Dave on a PIR.org meeting in Washington DC. He is a enthusiastic, smart, result-driven, guy with a golden heart. It was a very pleasant and efficient cooperation!"

— **Frans Gerbosch**, *Member Advisory Committee at PIR.org, Public Interest Registry*, worked directly with Dave at Public Interest Registry .ORG Advisory Council

"It is a pleasure to work with Dave at the .ORG AC. I've had the opportunity to work with him also during the second phase at WSIS. He's a hard worker, and he focus to get things done. Behind his quiet and cautious style, he delivers!"

— **Sebastian Ricciardi Lima**, *Advisory Council Member, Public Interest Registry*, worked directly with Dave at Public Interest Registry .ORG Advisory Council

"It was a great working with Dave for 2 years. He is very knowledgeable and yet the most down to earth person I have ever met. He is a quiet and silent leader who possesses excellent leadership skills and his

team flourishes under his guidance and expertise. He has great foresight and is able to anticipate problems. To his credit I must add that I have never seen Dave ever getting ruffled or losing his cool."

— **Anna Dias**, *Operations Manager, Intelenet Mauritius Limited*, worked indirectly for Dave at Intelenet Mauritius Ltd

"I have known Dave for a few years and I can say he is very business oriented and always strive to offer the best customer service. He has very good technical and analytical skills and is very sharp at anticipating and resolving problems. I have always known him to be a fine negotiator and he is excellent in developing a solid relationship with his stakeholders."

— **Ram Seenundun**, *Head Business Sales, Mauritius Telecom Ltd*, was a consultant or contractor to Dave at Teleforma (Mtius) Ltd, An Upstream Company

"Mr. Dave is a great person to work with. He is very target and result oriented. He occupied a key position at Teleforma and he has been the reason for the success and efficiency of the IT team. As a friend Mr. Dave is always open and ready to listen. He is seen as an asset to any company and I would strong recommend him."

— **Roshan Radhay**, *SCA Team Lead, Cisco*, worked indirectly for Dave at Teleforma (Mtius) Ltd, An Upstream Company

"Dave has been a key figure in the IT industry in Mru. As a colleague, i witnessed his unlimited skills in devising, implementing and upgrading the IT architecture at TML and above all managing a team to make sure they are always on the look out to cater for any IT needs. Professionally, i doubt one could have any complaints abt him coz he portrays the ideal in his position - devotion, commitment and leadership! As an individual, he is the oe who always wants to help out and does his best wherever he can! In brief, Dave is someone with whom it is a pleasure to work with!"

— **Arvind K. Boodhoo**, *HR, Training & Quality Manager, Teleforma (Mtius) Ltd*, worked indirectly for Dave at Teleforma (Mtius) Ltd, An Upstream Company

"I have been working with Dave for nearly 2 years and I can say he is very knowledgeable in his field, highly professional, always ready to help others and a great leader for his team members."

— **Anishta Boodadoo**, *HR Manager, Teleforma Mauritius, An Upstream Company*, worked indirectly for Dave at Teleforma (Mtius) Ltd

"I will describe Mr. Dave Kissoondoyal as an inborn leader and inspiration to the youth of today. He is a person whom I've worked within 2 years in my career and I can admit that he has been an undeniable turning point which has helped me undertake an ascending career path. His impressive breadth of knowledge coupled with his realistic and sensible character makes him a leading light of an organisation.

We greatly praise him for his unmatched dedication and commitment that he put forward when engaging in an institution. I am more than ever confident that he will meet an unprecedented outpouring of success in any path he follows in life. He has not only projected an image of a leader in my life but a revelation of how to shape a brilliant path of destiny while taking the right footsteps in life."

— **Rajiv SEERAS**, *Network Manager, Teleforma (Mtius) Ltd, An Upstream Company*, reported to Dave at Teleforma (Mtius) Ltd, An Upstream Company

"Highly qualified in IT field. Friend you can trust."

— **Ram Ramjheetun**, *Corporate Affairs Director, Teleforma*, worked directly with Dave at Teleforma (Mtius) Ltd, An Upstream Company

"As Director of IT, and key member of senior management, Dave's leadership was key to our success. Not only his technical prowess, but his leadership abilities contributed significantly to our success and in becoming the largest call center/BPO in Mauritius in less than two years. Dave possesses the key ingredients and balanced skills required as a leader, manager, and critical technician. As a member of the senior management team, Dave was chosen to act on my behalf as VP of Operations in my absence overseeing total operation and fiscal responsibilities of a 1000 employee company. Dave's character, his management skills, and intelligence make him an outstanding leader in any organization."

— **Mark Hill**, *VP, Global Operations, Upstream*, managed Dave at Teleforma (Mtius) Ltd, An Upstream Company

"Dave was considered to be one of the most valuable staff at Bowmans. His technical knowledge and advancement in the ICT sector propelled Bowmans group of companies to its highest level in the gaming and betting business. He was very dedicated to his work and always brought innovative ideas and solution to problems."

— **Sookraj Seechurn**, *Student, Queen Victoria RCA School*, worked directly with Dave at Bowmans

"Dave is really someone GREAT as in spite of being a busy person he has done a WONDERFUL job as our Class Representative for the MBA Cohort 2007. He has always been present to solve each and every problem that arose during the 2 years of study. BRAVO Dave we are proud of you."

— **Taruna Deal**, *Administrative Officer, University of Mauritius*, studied with Dave at University of Technology, Mauritius