Project Management Experience

Start / Finish Dates	Description
January 2011 - Present	ISMS Architect and Project Manager on an ISO 27001-based Information Security Management System (ISMS) project. Using tools like MS SharePoint Server, Word, Access, PowerPoint, and Excel, I have worked to create an Information Security Management System and Security Management framework with 133 controls and nearly 2000 policies to help manage risk and help drastically improve the security posture of a multi-billion dollar, international data-intensive company. I am working directly with C-level executives, vice presidents, directors, and other stakeholders to demonstrate the business value of uniform security and compliance, and to make this happen. Also conducted gap analysis, produced a risk analysis framework, created assessments, created the ISMS policy, created the Statement of Applicability, and the Risk Treatment Plan, and produced a Security Management Framework.
January 2010 – January 2011	Led a 14-person Tier III IT Security Support Team at the VA Network Security Operations Center in Hines, IL to provide network security and defense, analysis and problem resolution on the VA's national IT infrastructure on a 24 x 7 basis. This enterprise IT infrastructure has over 30,000 servers and over 330,000 desktops, and has managed IT assets and data located in all 50 states.
	Major Accomplishments:
	Joined the team in January 2010 and led the effort to turn around a \$2.2 million Tier III IT security management project, helped win a second year for the project contract, as well as helping win additional consulting project contracts totaling more than \$20 million in new business at the Department of Veterans Affairs.
	Developed over 400 security management-related performance reports and led the development of technical Standard Operating Procedure documents required by both the VA's Performance Work Statement and ad hoc report requests that the VA initiated.
	Developed documented Quality Management procedures to ensure high-quality reports with meticulous attention to detail were submitted to VA Management.
	Led a Visual Basic 2008 application development effort to design and develop an automated time tracking system that helped track and report on the tasks and times associated with the over 30 job functions that comprise the day-to-day responsibilities of IT Security Analysts.
	Developed all the required Project Management documents for the second year of the contract including the Communications Plan, the Staffing Management Plan, the Process Improvement Plan, the Project Management Plan, and Lessons Learned documentation. Enhanced the Quality Management Plan and developed the new Service Level Agreement metrics by which the Team's performance would be measured and managed.
	Developed the Project Transition Plan for the Year 1 to Year 2 transition for this Tier III IT Security Support Team, which included 1) new staff management plan to staff up for dual site 24 x 7 coverage for Tier III IT security support; 2) Risk management for the entire transition; and 3) a detailed schedule / plan of future performance work statement deliverables. Then I managed the transition from the Year 1 contract to the Year 2 contract.
	Used Remedy to manage and track the team's technical work on security incidents, and generate regular reports weekly, bi-weekly, monthly, and quarterly to report on the team's performance.
	Developed a Knowledgebase for managing and reporting on data related to security management on the VA's infrastructure, and to increase the efficiency of teamwork on the Tier III Team. Data being tracked and managed includes false positives, incidents, incident categories, threats, threat tags, threat categories, and the analysts doing the work.
	Developed a technical training plan and program and provided IT security training materials that I developed for (ISC)2 SSCP certification to the entire team to help ensure each team member's optimal performance.
	Providing guidance and mentoring for several of the Team members and helping them attain their personal and professional career development goals in earning these certifications: Project+, CISSP, and Security+.

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September 2009 – January 2010	At Peterson AFB, CO for the 561st Network Operations Squadron, formed and led a 12-person Team to accomplish an ITIL v3 IT Services Management implementation for a branch of the United States Military. This ITIL service management implementation was designed to introduce ITIL v3 service management as well as continuous service improvement processes to every facet of their global infrastructure, and when it is completed, it will be the world's largest full-scale pure ITIL v3 implementation.
November 2008 – March 2009	Technical Project Manager on a Data Center Migration Project.
Technisource	Managed a large Data Center migration project for large international manufacturing company which involved a significant in-sourcing initiative where servers were being migrated from an out-sourced facility to an in-house facility. It required virtualization of all their application servers during the project. Helped select the WAN carrier and the managed service providers. Also helped redesign the Data Center Network for performance, resiliency, and to provide for the business needs for the next seven to 10 years. Chief accomplishment: Successfully reengineered, reorganized, and managed this Data Center Migration project that was 13 months behind schedule, resulting in cost savings of more than \$4,290,000.
March 2008 –	Data Center Manager - Worked on building and Managing the World's Largest Data Center
October 2008 Microsoft	I managed and was responsible for the Microsoft Chicago Data Center, a \$6 billion project which is being built at a secret location western suburb of Chicago. It is the world's largest Data Center, in floor space, in power consumption, and in the volume capacity for servers. It will eventually house over 600,000 servers, and it is a major part of the infrastructure that supports Microsoft's Cloud Computing initiative. Managed a team of 21 people during this job.
February 2008 – July 2008 CSSS.NET / Veterans Administration	Program Manager: I was the technical lead project manager on the 2007 Data Center Migration and Consolidation Project in which 200 production servers and an EMC SAN were to be migrated into a high-profile, high-security Data Center. Managed a team of 21 people during this.
May 2007 – March 2008 CSSS.NET / Veterans Administration	Program Manager: I was the technical content project manager on 2008 Standardized Services Improvement Project which was going to introduce ITIL Services and reorganize the team, implementing a three-tier services delivery model which would provide better service, greater accountability, and better visibility to management. Managed a team of 21 people during this.
August 2001 – March 2005 BP / Getronics / SAIC	Project Manager / Data Center Manager Recentralization of the BP Naperville Data Center Project. This purpose of this project was to recentralize the Data Center Management of the BP Naperville Data Center. This effort also including several Data Center Migrations and consolidations as well as being directly responsible for three remote satellite Data Centers. I was responsible for all facets of operation for each of these facilities from August 2001 – November 2006.
November 2000 – January 2001	Project Manager: Managed the successful migration of their Data Center in December 2000, including all networking and computing assets, into a new facility, including 12 servers, and 25 desktop computers.
Chicago Manufacturing Center	
October 2000 – February 2001 Chicago Manufacturing	Project Manager: CRM Database data cleansing project, in which erroneous data was fixed using programs and SQL Ad Hoc Queries.
Center	
December 1999 – March 2000	Technical Project Manager and lead engineer on a large project for the City of Chicago using HP OpenView Desktop Administrator (DTA) to track and catalog 9200 networked desktop computing assets in a heterogeneous network environment.
City of Chicago	environment.

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November 1998 – January 1999 Microcenter	Project Manager: Planned and led the work on a project which was a LAN migration from a Novell file server and application environment into a Windows NT Server environment. The final result was a LAN infrastructure which consisting of seven IBM NetFinity servers, nine Switches, a CSU/DSU, and a Cisco Router. This infrastructure supported 200+ users. Also, wrote the project bid proposal which won this project.
April 1998 – December 1998 Automated Concepts Incorporated / Ernst & Young / Nationwide Insurance	Technical Project Manager: Responsible for supporting a technical development environment of a \$100 million project from April 1997 - December 1997. Provided the entire Development Team with services in implementing and maintaining the technical infrastructure for application development activities in this client/server environment. Led and mentored team which built the performance testing test-bed Windows NT-based network including Oracle Data Base Servers.
April 1989 – April 1991 Slater Technologies	Using Paradox 3.5 and Paradox 4.0, under DOS 5.0, wrote a medical billing system that processed HCFA Form 1500s using IDC-9 codes and descriptions and CPT codes and descriptions. Sold this application to independent investors in 1991 and maintained it until 1992.

Data Center Experience

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March 2008 – October 2008 Microsoft	Managed the building and operation of the World's Largest Data Center. (See more information in the Table below). The facility was about \$1.2 billion. The contents were forecast to be over \$5 billion. The first annual budget was over \$40 million with a projected \$125 million annual budget when completed.
February 2007 – July 2007 Veterans Affairs	Was the Technical Project Manager for the 2007 Data Center Migration Project. It was a high-profile migration from a low security facility into a high security facility.
August 2001 – November 2006 BP / Getronics / SAIC	I was designated to be the project manager / Data Center Manager to recentralize the Data Center Management of the BP Naperville Data Center. This effort also including several Data Center Migrations and consolidations as well as being directly responsible for three remote satellite Data Centers. I was responsible for all facets of operation for each of these facilities from August 2001 – November 2006.
November 2000 – January 2001 Chicago Manufacturing Center	Project Manager: Managed the successful migration of their Data Center in December 2000, including all networking and computing assets, into a new facility, including 12 servers, and 25 desktop computers.

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